

## Case Management (CM) – the tool for rapid *reintegration*.

Swiss Life Corporate clients benefit from services aimed at reintegrating employees who have become unable to work due to illness or accident.

### What is the purpose of case management?

Case management offers people organised and needs-based support in complex situations aimed at their rapid and long-term reintegration into the primary labour market.

- Avoidance of disability
- Improvement of claims experience
- Increase in the individual's quality of life

### What is the benefit of case management?

- Employees are retained and know-how preserved
- Better opportunity for reintegration thanks to qualified support
- Speeding up of the recovery process and reduction in lost working time



*Case management is a specific process for the coordinated handling of complex issues. Clients' individual needs are efficiently aided and supported with agreed targets.*



### How does CM support work?

- The advisor analyses the situation with the clients and with their consent.
- Together they look for the optimal opportunity for reintegration according to the situation.
- Occupational and social reintegration solutions are coordinated and implemented with all the parties involved, including doctors, employers, insurance companies and social security authorities.

### Costs?

For our corporate clients' employees, support comes free of charge.

### What raises the chances of success of CM?

Central to optimal and rapid reintegration is the earliest possible reporting of absenteeism. For this we rely on the support of insured persons, employers and daily allowance insurers.

### Cooperation with partners

Swiss Life works with experienced partners to achieve these challenging goals. Its advisors support clients individually and personally on the path to reintegration.

