# Swiss Life Group Analysts' & Investors' Presentation



Zurich, 18 September 2002

(Restated)

Agenda
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Rentenanstalt 📀 Swiss Life 💽

Introduction	Andres F. Leuenberger, Chairman
Half Year Results 2002	Roland Chlapowski, CEO / Bruno Pfister, CFO
New Strategy	Roland Chlapowski, CEO
Summary and outlook	Roland Chlapowski, CEO
Supplementary information	

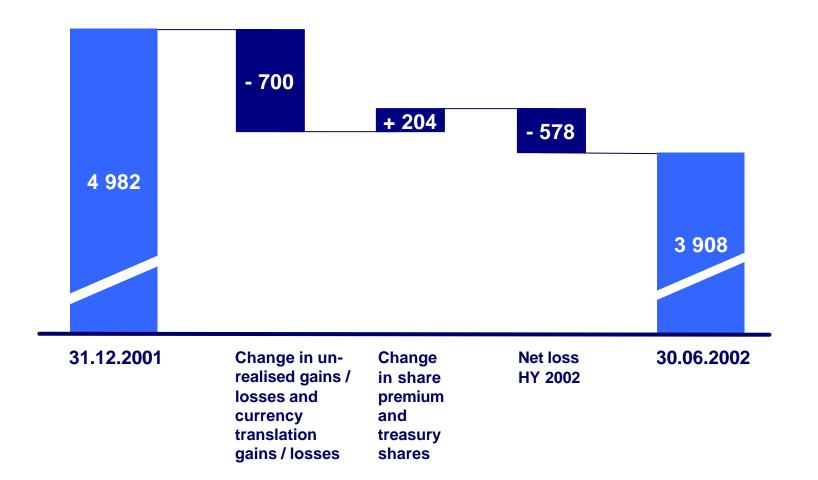
Supplementary information

**Contact details** 

## Shareholders' equity has decreased substantially



#### In million CHF



Bars in chart are not to scale and only for illustrative purposes

Operating profit has improved			Rentenanstalt (+) Swiss Life (+)
In million CHF	HY 2001 (restated)	HY 2002	Change (in %)
Premiums & policyholder deposits (gross)	11 141	11 684	4.9%
<ul> <li>Gross written premiums</li> </ul>	9 023	9 758	<b>8.1%</b>
<ul> <li>Policyholder deposits</li> </ul>	2 118	1 926	- 9.1%
Financial result	3 010	3 274	8.8%
Net benefits and claims	5 955	6 648	11.6%
Operating expenses	1 544	1 642	6.3%
Operating profit*	158	246	
Goodwill impairments	0	- 624	
Taxes, minorities and other**	- 159	- 200	
Consolidated net loss	- 1	- 578	

\* Profit before amortization of goodwill, taxes and minority interests. HY 2002 includes additional DAC write-down of CHF 107m, impairments on assets of CHF 400 m and exceptional capital gains of CHF 334 m

\*\* Contains regular goodwill amortization of CHF 71 m (HY01) and CHF 82 m (HY02)

# Concrete performance measures are already implemented



- New strategic direction has been defined
- Net equity exposure has been reduced significantly
  - From 16% (12/01) to 7% (6/02)
  - 3% target reached on September 13, 2002
- Swiss Group Life measures have been implemented
  - Adequate cost allocation and pricing
  - Break even expected in 2003
- April 2002 cost program is on track





**1. Profit and loss** 

- 2. Shareholders' equity
- 3. Segment results

## **Total premiums grew by 5%**



#### Gross written premiums & policyholder deposits before eliminations In million CHF

	HY 2001 (restated)	HY 2002	Change (in %)
Life	<b>9 926</b>	<b>10 354</b>	<b>4.3%</b>
Direct written premiums	7 808	8 428	7.9%
Policyholder deposits	2 118	1 926	- 9.1%
Non-Life	<b>979</b>	<b>1 121</b>	<b>14.5%</b>
Accident & health	552	673	21.9%
Other Non-Life	427	448	4.9%
Premiums assumed	311	290	- 6.8%
Eliminations	- 75	- 81	8.0%
Total gross written premiums & policyholder deposits	11 141	11 684	4.9%

## Premium growth strongly differs by market



#### Gross written premiums & policyholder deposits before eliminations In million CHF

	HY 2001 (restated)	HY 2002	Change (in %)
Switzerland	6 106	6 371	4.3%
France	2 480	2 709	9.2%
Germany	828	791	- 4.5%
Netherlands	771	808	4.8%
UK	497	471	- 5.2%
Belgium	286	250	- 12.6%
Spain	170	275	61.8%
Luxembourg	61	75	23.0%
Others	17	15	- 11.8%
Eliminations	- 75	- 81	8.0%
Total Group	11 141	11 684	4.9%

## Financial result improved to CHF 3.2 bn



#### In million CHF

Financial result	
Trading account income, net**	
Real. & unreal. gains/losses*	
Investment income, net	

HY 2001 (restated)	HY 2002	Change (in %)
2 847	2 834	- 0.5%
626	- 380	-
- 463	820	-
3 010	3 274	8.8%

Includes foreign currency gains and losses
Includes hedges on foreign currencies and equities

## Equity exposure has been significantly reduced



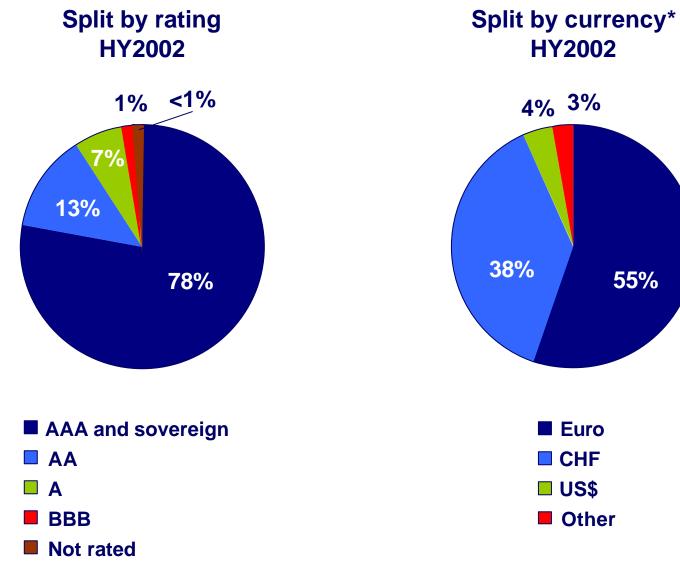
Insurance portfolio as of June 30, 2002 In million CHF 118 431 117 828 11.9%\* Shares & equity funds 17.3%\* 4.3% **Alternative investments** 4.3% 8.3% 8.3% Mortgages 8.7% **Property** 8.2% **Bonds & loans** 65.8% 57.9% Other invested assets 4.0% 1.0% **YE 2001** HY 2002 The net equity exposure has been further reduced to date: From 6.7% (as of June 30, 02) to 3% (as of September 02)

\* Before hedges

## Bond portfolio entails 98% single-A or better risks



#### **Insurance portfolio**



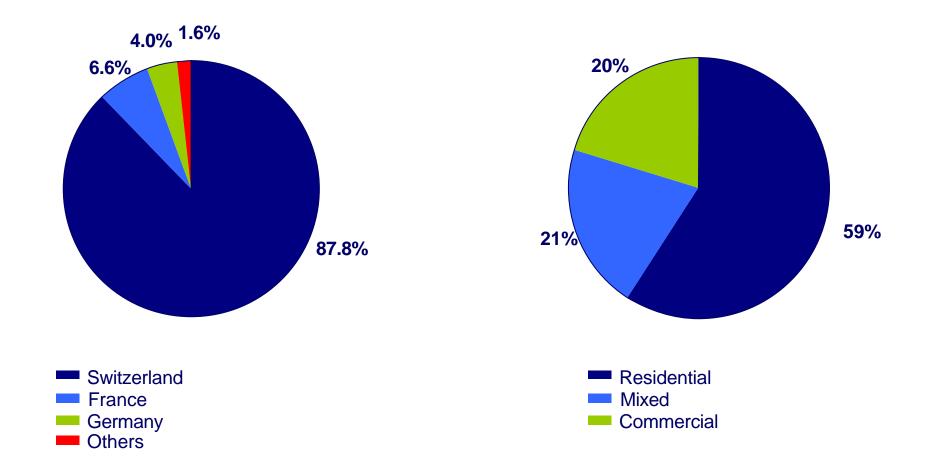
\* Before currency hedges

## **Real estate portfolio: Concentrated on Switzerland** and residential properties

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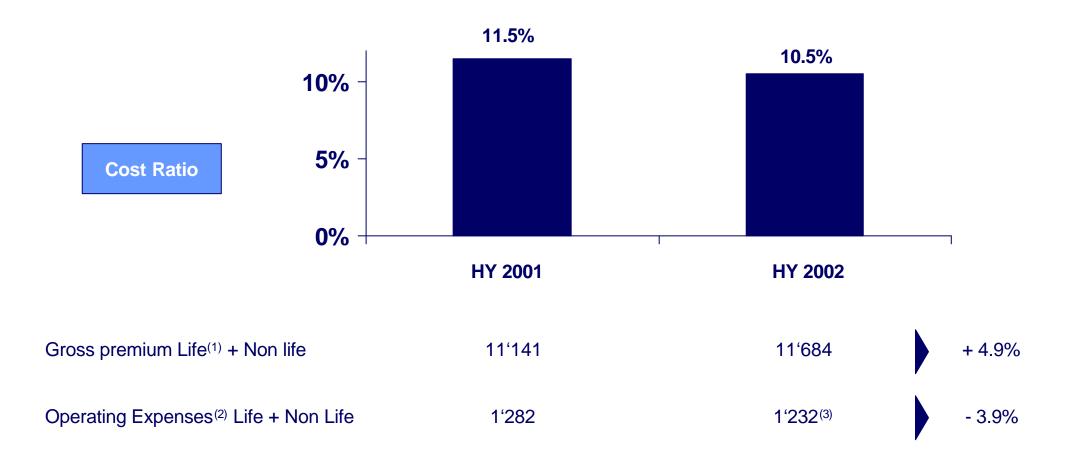
**Insurance portfolio** 



## **Insurance cost position is improving**



#### In million CHF



(2) Before intercompany eliminations

(3) Life excludes extraordinary DAC amortization of CHF 107 m





**1. Profit and loss** 

2. Shareholders' equity

3. Segment results

# Shareholders' equity drops by CHF 1.1 bn



#### In million CHF

	<b>31/12/01</b> (restated)	Change	30/06/02
Common shares	587	-	587
Share premium	1 780	- 251	1 529
Treasury shares	- 540	455	- 85
Unrealised gains/losses	283	- 700	- 417
Retained earnings	2 872	- 578	2 294
Total shareholders' equity	4 982	- 1 074	3 908

1. Adjustments already disclosed in financial report 2001 (page 44)

- 2. Improper translation of figures from local GAAP to IAS in 2001
  - First time half-year reported under IAS
  - Shift from revaluation reserves to result of the period
  - Total equity remains unchanged at year end 2001





**1. Profit and loss** 

2. Shareholders' equity

**3. Segment results** 

# Life insurance: Overview of key financials



#### In million CHF

Premiums, policy fees, other fee income Financial result Other income

#### **Total Revenues**

Interest credited to clients & borrowings Provisions for ins. reserves + benefits paid PH dividends and participation in profit Operating expenses

**Total Expenses** 

**Operating profit\*** 

#### **Cost ratio**

\* Profit before amortisation of goodwill, taxes and minority interests

\*\* Excluding additional DAC amortisation of CHF 107 m

HY 2001 (restated)	HY 2002	Change (in %)
7 623	8 242	8.1%
2 645	2 953	11.6%
63	108	71.4%
10 331	11 303	9.4%
- 418	- 612	46.4%
- 8 365	- 9 331	11.5%
- 562	- 209	- 62.8%
- 970	- 1 020	5.2%
- 10 315	- 11 172	8.3%
16	131	-
9.6%	8.5%**	- 1.1ppt

## Non-Life Insurance: Overview of key financials



### **Revenues from Insurance**

Provisions for ins. reserves + benefits paid PH dividends and participation in profit Operating expenses

#### **Total Expenses from Insurance**

#### **Technical Result**

**Financial result** 

Interest credited to clients & borrowings

**Operating profit\*** 

#### **Combined ratio**

HY 2001 (restated)	HY 2002	Change (in %)
1 024	1 155	12.8%
- 750	- 918	22.4%
- 10	30	-
- 312	- 319	2.2%
1 072	1 207	12.6%
- 48	- 52	8.3%
75	67	- 10.7%
- 7	- 3	- 57.1%
20	12	- 40.0%
103.5%	108.8%	5.3ppt

Rentenanstalt

Swiss Life

# **Private Banking: Overview of key financials**



# In million CHF **Financial result** Inv. management, banking, other income **Total Revenues** Interest credited to clients & borrowings Operating expenses **Total Expenses Operating profit Private Banking\*** Cost / Income Ratio

BIS Ratio (Tier 1)

HY 2001 (restated)	HY 2002	Change (in %)
293	232	- 20.8%
253	227	- 10.3%
546	459	- 15.9%
- 203	- 115	- 42.9%
- 249	- 269	8.0%
- 452	- 384	- 14.8%
94	75	- 21.3%
69.6%	73.8%	4.2ppt
10.0%	10.9%	0.9ppt

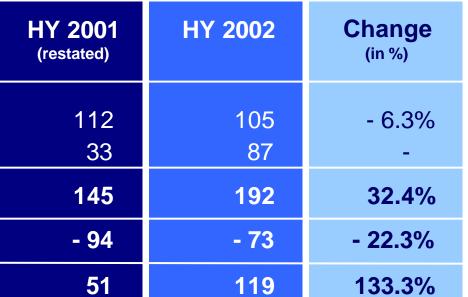
\* Profit before amortisation of goodwill, taxes and minority interests

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## **Investment Management: Overview of key financials**

#### In million CHF

	(restated)	<b>HT 2002</b>	
Inv. management, other income Financial results	112 33	105 87	
Total Revenues	145	192	
Total Expenses	- 94	- 73	
Operating profit*	51	119	



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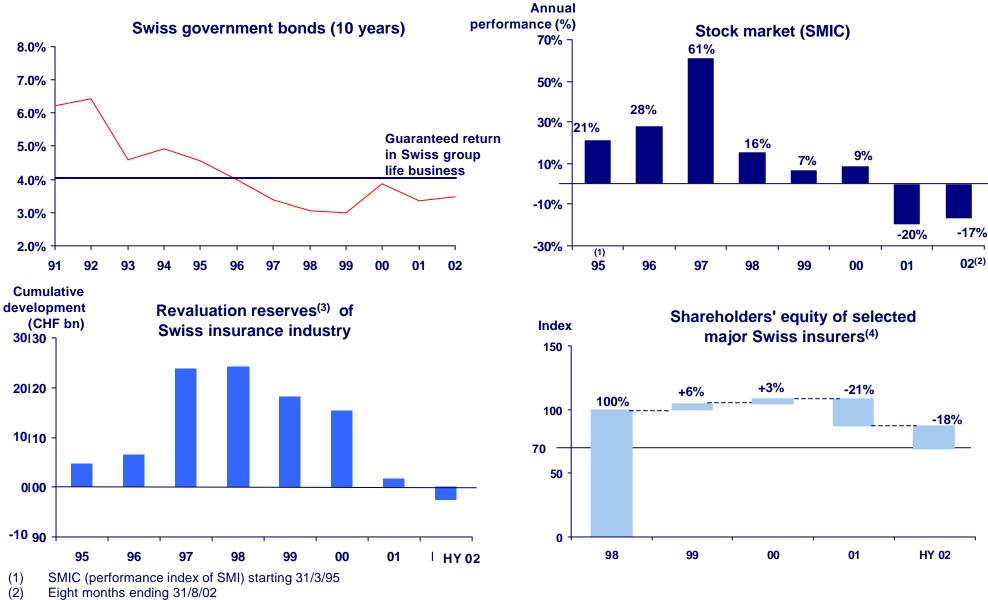
Summary and outlook

Roland Chlapowski, CEO

**Supplementary information** 

**Contact details** 

## The environment has changed dramatically



(3) Relative to base year 1994

(4) Includes insurers reported HY02 to date

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## We have addressed fundamental questions



- What are our competitive advantages and sustainable market positions?
- How do we leverage core competencies within the group?
- How do we balance investment risks and policyholder promises?
- How do we improve efficiency and reduce costs?
- How do we achieve financial strength and create value?

## New strategy is based on five cornerstones



1. Business Focus	<ul> <li>"Life &amp; Pensions"</li> <li>Switzerland and selected countries</li> </ul>		
2. Streamlined Structure	<ul> <li>Managed across countries</li> <li>Uniform governance along core functions</li> </ul>		
3. Operational Excellence	<ul> <li>Lower investment risks</li> <li>Efficient processes</li> <li>Adequate pricing</li> </ul>		
4. Financial Strength	<ul> <li>Balance sheet and rating</li> <li>Capital increase and holding structure</li> </ul>		
5. Performance Culture	<ul> <li>Clear performance targets</li> <li>Stringent implementation management</li> </ul>		



### **1. Business Focus**

# Swiss Life (re)focuses on Life and Pensions

## Promising market outlook

- Ageing population
- Privatisation of pension systems
- Fewer, more focussed companies

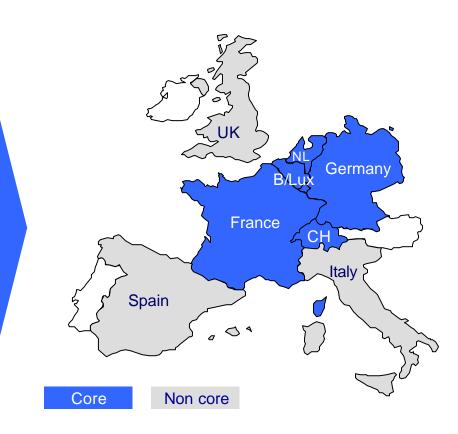
## We have distinct competitive advantages

- Strong brand
- Broad set of skills
- Established distribution networks
- Number 9 in European Life market

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# Switzerland and selected countries are core markets

- "Core market" criteria
  - Strong local position
  - Synergies within group
  - Sustainable returns and growth
- Attractive core markets
  - Market size: CHF 322 bn
  - Expected growth: 8% p.a.
  - Swiss Life market share: 5%





## Strong competitive position in core markets



Core market	Swiss Life premium <sup>(1)</sup>	Swiss Life's competitive position		
Switzerland <sup>(2)</sup>	8'438	<ul> <li>Market leader in individual and group life</li> <li>Strong network of tied agents</li> </ul>		
France	2'959	<ul><li>Strong network of tied agents</li><li>Brokers and banks</li></ul>		
Germany	1'641	<ul><li>Ranked top life insurer by brokers</li><li>Significant position in group life</li></ul>		
Netherlands	1'476	<ul> <li>Competitive alternative to local insurers</li> <li>"Zwitserleven Gevoel" well established</li> </ul>		
Belgium/Luxembourg	650	<ul> <li>Life insurer with focus on banks/brokers</li> <li>Significant position in group life</li> </ul>		

International Network

• Leading global network for multinational corporations

(1) Life only in CHF m, 2001 (gross written premiums incl. policyholder deposits, consolidated)

(2) Without La Suisse

## **Overview of core and non-core units**

	Core	Non-core		
	Life		Non Life	Private Banking
Units	<ul> <li>Switzerland</li> <li>France</li> <li>Germany</li> <li>Netherlands</li> <li>Belgium/ Lux.</li> </ul>	<ul><li>UK</li><li>Spain</li><li>Italy</li><li>La Suisse</li></ul>	<ul><li>France</li><li>Belgium</li><li>La Suisse</li></ul>	<ul><li>Banca del Gottardo</li><li>STG</li></ul>
Premium <sup>(1)</sup> (CHF m)				
• 2001	15'164	2'264	2'038	n.m. <sup>(2)</sup>
• 2002 (HY)	9'082	1'080	1'138	n.m. <sup>(2)</sup>

(1) Gross written premiums incl. policyholder deposits

(2) Not meaningfull

# Value of non-core businesses will be realised over time



Logic for "Non-core"

- Insufficient synergies with core business
- Significant capital tied-up
- Disproportional investments required for critical mass
- Adding process and management complexity

Contribution of "Non-core"

- Profitable
- Significant value

but:

 Value impossible to realise through divestiture under current market conditions

Orderly sales process to achieve adequate prices In the meanwhile managed for value

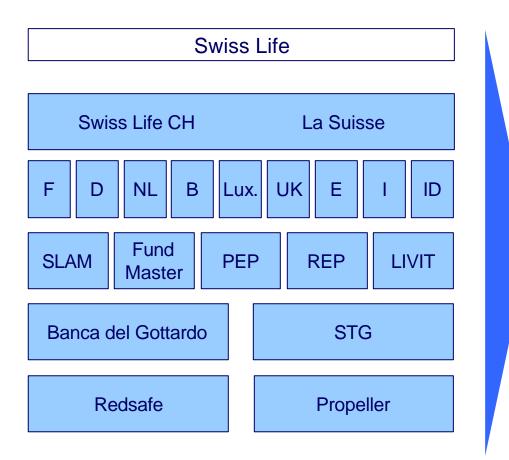


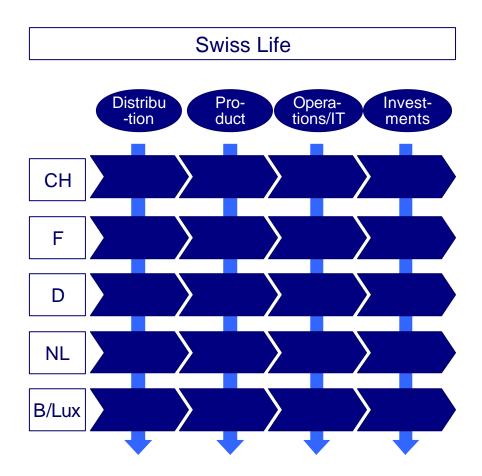
### **2. Streamlined Structure**

## **Core units will be managed along four functions**

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From "Autonomous Financial Service Companies" ...



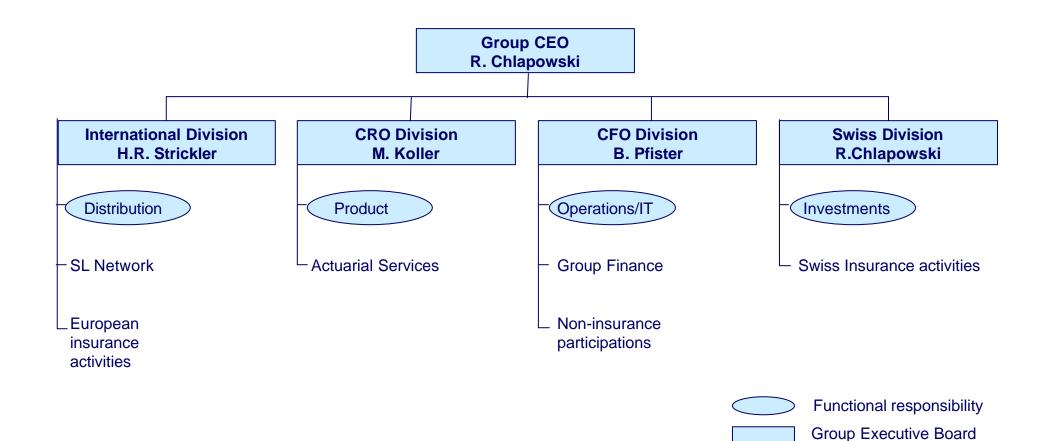


... to an "Integrated Life Group"

## Swiss Life Group will be reorganized



#### as of 19.9.02





## **3. Operational Excellence**

## **Operational excellence**

Lower investment risks

- Adjust strategic asset allocation
- Reduce exposure to volatile assets

Efficient processes

- Reduce complexity
- Set standards

Economic product pricing

- Balance investment returns and policyholder promises
- Set price according to cost and benefits

Comparable to embedded values based on high equity exposures Rentenanstal Swiss Life

## Investment risks have been reduced

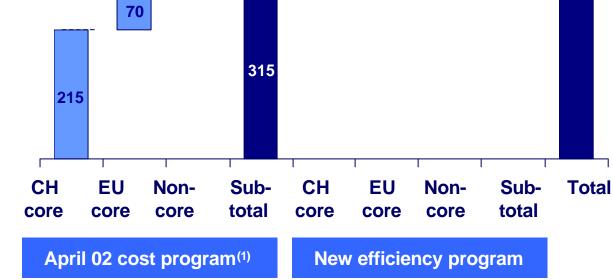


#### **Targeted strategic** Volatile assets as percent asset allocation of investment 21.6% Alternative investments Equity 4.3% **Alternative** 0-5% 16.2% 0-5% investments 4.3% **Property and** 10.3% mortgage 7.2% 17.3% 4.3% 10-30% 11.9% Shares & 4.3% equity funds 6.0% 2.9% 31.12.01 30.00.02 13.09.02 13.09.02 **Bonds and loans** 60-90%

after hedges

### \_\_\_\_\_ 30

**Efficient processes** 



125

## Target Implementation 2002: 33% 2003: 85% 2004: fully realized

### Initiated cost reductions based on 2001 costs (CHF mn)

tbd

75

tbd

200

tbd

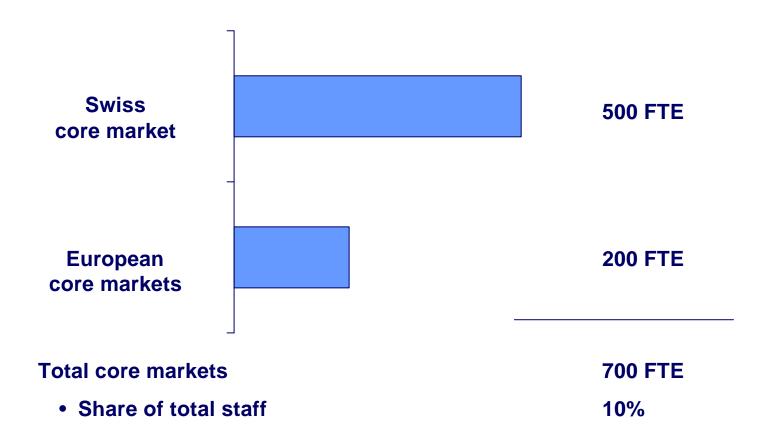
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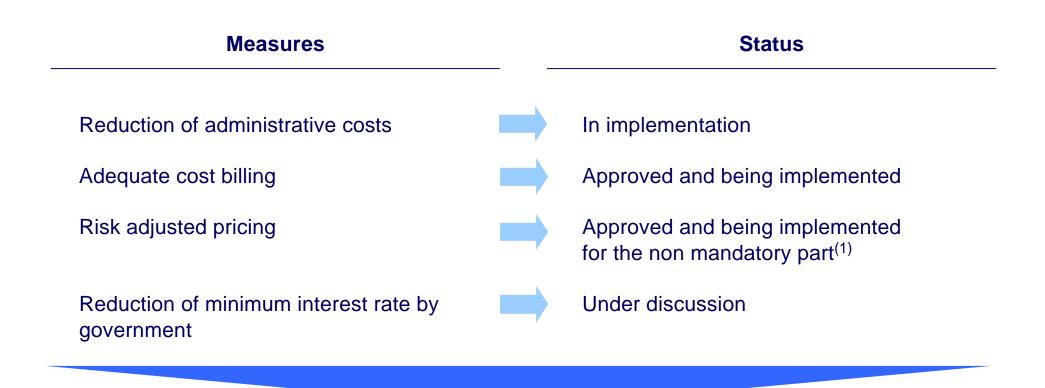
## **Additional reduction in headcount**



Impact of new efficiency program







- Economic break-even by end of 2003
- Long term ROE target in line with Swiss Life's overall target achieved by 2005



## 4. Financial Strength

## **Drivers of our capital requirements**



Solvency and rating	<ul> <li>Fulfill statutory capital requirements</li> <li>Maintain single A rating even in stress scenarios</li> <li>Keep regulatory solvency (excluding double gearing) between 125% and 150%</li> </ul>
Strategic Flexibility	<ul> <li>Financing of restructuring program</li> <li>Supporting orderly divestiture program</li> </ul>
Transparency	<ul> <li>Reassessing asset values         <ul> <li>Goodwill impairments</li> <li>Write-offs</li> </ul> </li> </ul>

We intend to raise CHF 0.9 to 1.2 bn new capital

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- Rights offering will be centerpiece of capital increase
  - Exact terms will be announced in late October
  - We expect rights offering to be underwritten
  - Expected timing: November

Capital raising may include convertible debt element

Extraordinary general meeting on October 23, 2002



#### Advantages

- Improved transparency of shareholder and policyholder interests
- Flexibility in capital allocation
- Improved tax efficiency
- No negative impact on value or tax situation for shareholders

#### Process

- Exchange offer launched prior to EGM
- Implementation subject to shareholder approval at EGM
- One for one share exchange offer following the EGM and listing of the shares of the new holding company
- Delisting of current Swiss Life shares anticipated

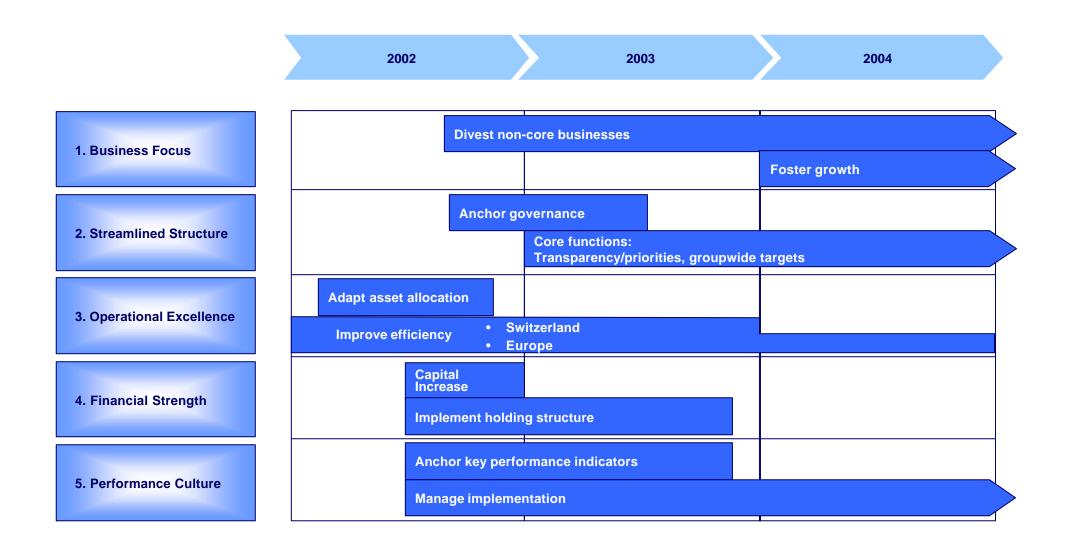
### Exchange offer planned for Q4/2002



### **5. Performance Culture**

## **Clear timetable for transformation**





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**Supplementary information** 

**Contact details** 

## Agenda

Introduction

Half Year Results 2002

**New Strategy** 

**Summary and outlook** 

Andres F. Leuenberger, Chairman

Roland Chlapowski, CEO / Bruno Pfister, CFO

Roland Chlapowski, CEO

Roland Chlapowski, CEO

**Supplementary information** 

**Contact details** 





Swiss Life Group

Insurance and Private Banking

# Balance sheet impacted by weak economic environment

	FY (res
Insurance policy and claim reserves	98
<ul> <li>Shareholders' equity</li> <li>Shareholders' equity (excl. rev. res.)</li> <li>Revaluation reserves</li> </ul>	
<ul><li>Assets under Management</li><li>On balance sheet</li><li>Off balance sheet</li></ul>	203 149 53

FY 2001 (restated)	HY 2002	Change (in %)
98 827	100 956	2.2%
4 982	3 908	- 21.6%
4 699	4 325	-
283	- 417	-
203 334	198 138	- 2.6%
149 404	150 664	0.8%
<b>53 930</b>	47 474	- 12.0%

## **Assets under Management**

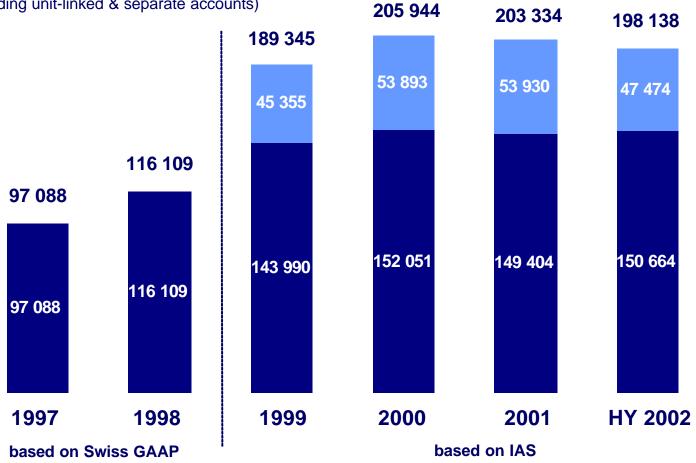


#### In million CHF

**Off-balance sheet** 

#### **On-balance sheet**

(including unit-linked & separate accounts)



# Investment performance insurance portfolio by asset class



	Return 1	Return 4
Shares and equity funds	1.3%	- 7.5%
Bonds and loans	2.5%	2.5%
Alternative investments	1.6%	- 6.3%
Property	3.2%	3.2%
Total investments	2.2%	1.5%

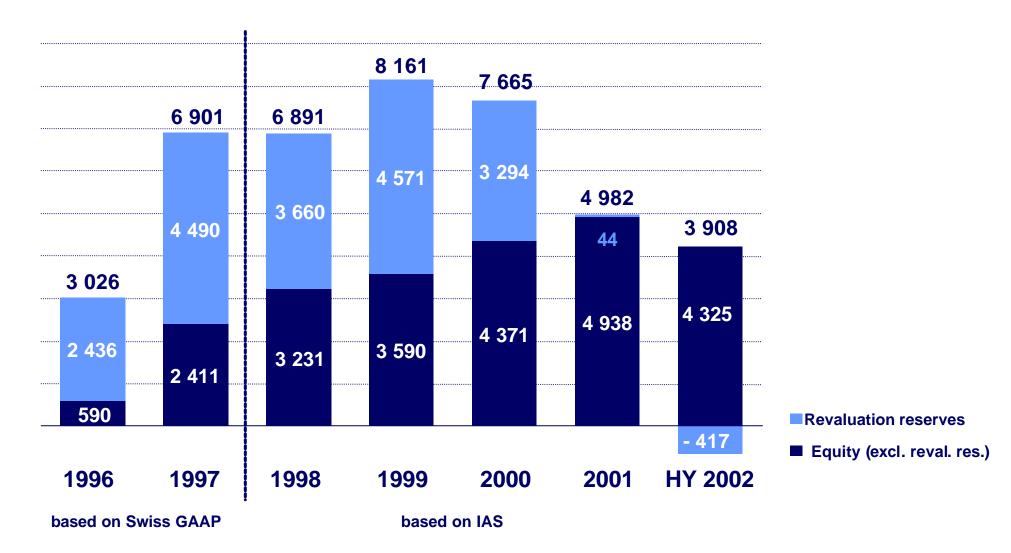
# Shareholders' equity by year end 2001 is not affected by restatement

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	30 June 2001	30 June 2001 restated	31 Dec 2001	31 Dec 2001 restated	30 June 2002
Common shares	587	587	587	587	587
Retained earnings	2 906	2 973	2 987	2 987	2 872
Share premium	1 815	1 757	1 780	1 780	1 529
Treasury shares	- 420	- 659	- 540	- 540	- 85
Unrealised gains / losses	1 372	1 531	44	283	- 417
Result of the period	253	- 1	124	- 115	- 578
Total shareholders' equity	6 513	6 188	4 982	4 982	3 908

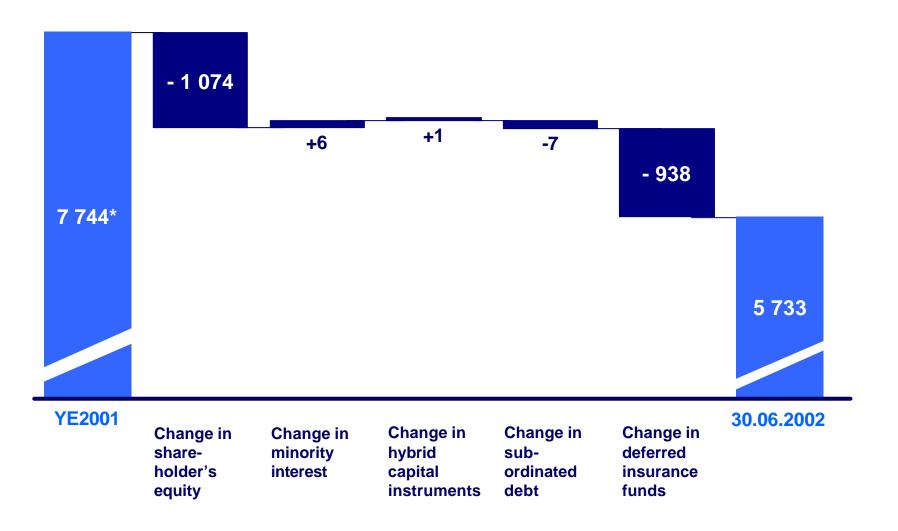
## **Development of shareholders' equity**



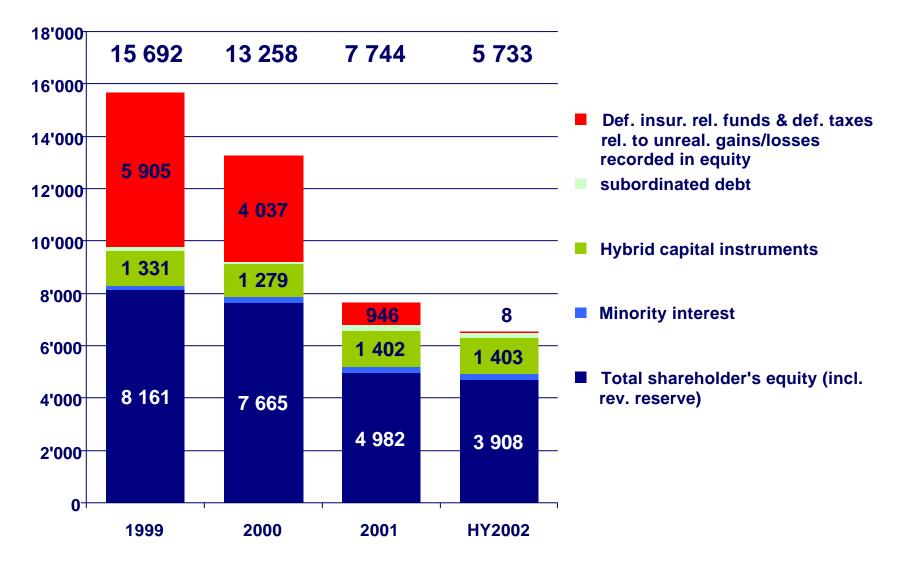


## **Development of core capital**





## **Breakdown of core capital**







Swiss Life Group

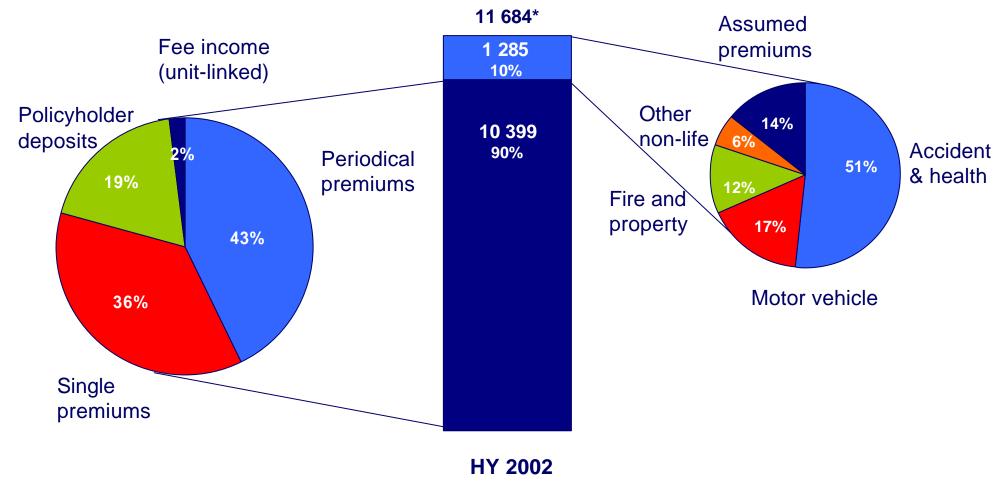
Insurance and Private Banking

## **Insurance: Clearly a life play**

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Life insurance

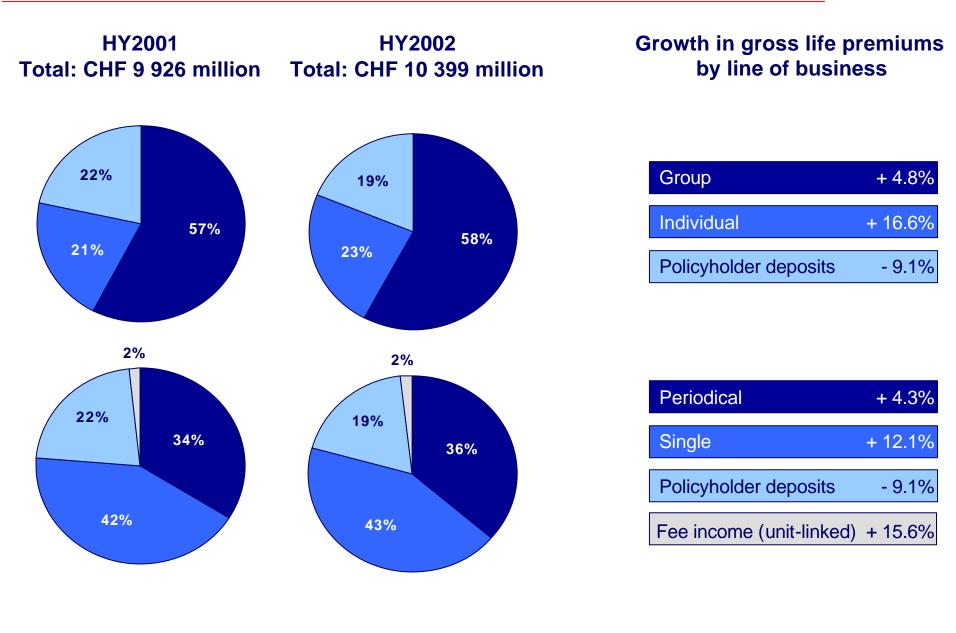
**Non-Life insurance** 



\* Gross written premiums & policyholder deposits

# Growth in individual life premiums compensating for further decrease in policyholder deposits





## **Extraordinary DAC amortisation**



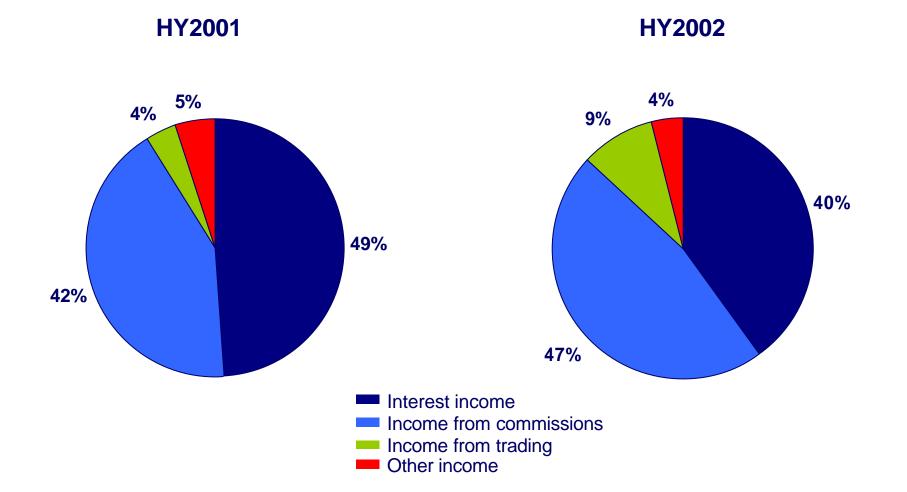
- Acquisition costs are capitalised and amortised over the lifetime of a contract.
- The amortisation is based on the present value (PV) of the estimated gross margin amounts expected to be realised over the life of the book of contracts.
- The estimate of gross margins is regularly updated and revised, and the unamortised DAC asset is recalculated from the inception of the contract.
- If expected gross premiums are insufficient to cover unamortised DAC and future benefit reserves, DAC has to be reduced correspondingly.
- Therefore extraordinary DAC amortisation today, because future gross margins are lower due to the changed asset allocation



		HY 2001	HY 2002
ife	Claims ratio (in % of net earned premiums)	(earned) <b>73.5%</b>	(earned) <b>81.2%</b>
Non-Life	Expense ratio (in % of net earned premiums)	30.0%	27.6%
	Combined ratio	103.5%	108.8%

## Total banking income\* (net) by type





\* Income before intersegment eliminations and other consolidation effects

## Agenda

Introduction

Half Year Results 2002

**New Strategy** 

**Summary and outlook** 

**Supplementary information** 

**Contact details** 

Andres F. Leuenberger, Chairman

Roland Chlapowski, CEO / Bruno Pfister, CFO

Roland Chlapowski, CEO /

Roland Chlapowski, CEO

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