

# Full-year results 2015 Investors' presentation

01.03.2016

## Agenda

**Overview** 

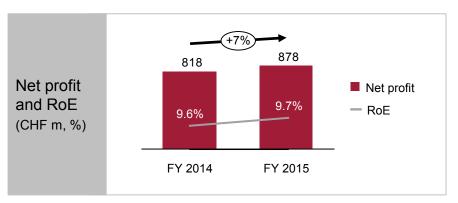
Financial results and strategy update

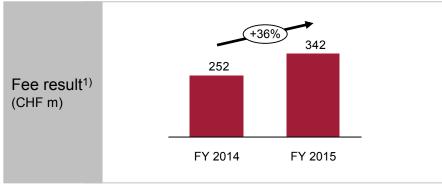
**Patrick Frost** 

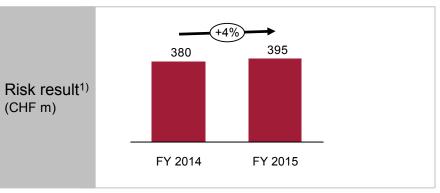
**Thomas Buess** 

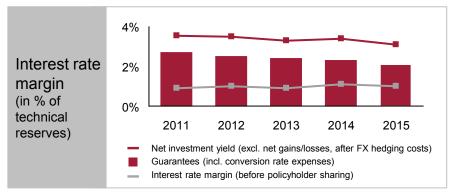


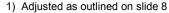
# Swiss Life delivers strong FY 2015 results and strengthens the quality of earnings ...





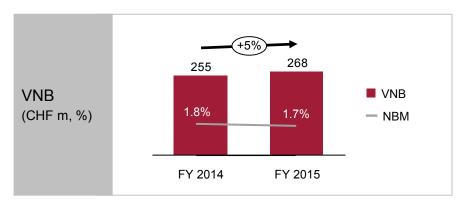


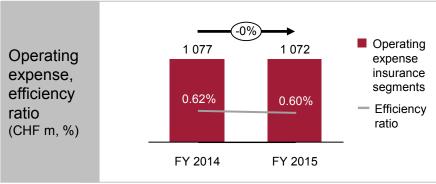


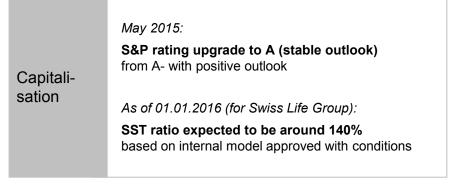


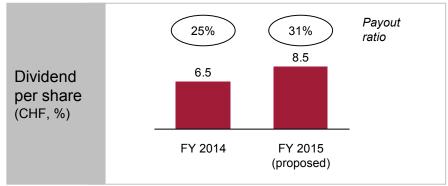


# ... while continuing with its sound capital management











## Agenda

Overview

Financial results and strategy update

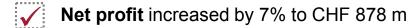
Patrick Frost

**Thomas Buess** 



## Key figures FY 2015 result

FY 2015 vs. FY 2014



✓ Adjusted profit from operations improved by 17% to CHF 1 323 m

✓ Premiums grew 5% in local currency to CHF 18.9 bn

Fee and commission income up by 8% in local currency to CHF 1 301 m

Fee result increased to CHF 342 m (FY 14: CHF 252 m)

Risk result improved to CHF 395 m (FY 14: CHF 380 m)

Resilient direct investment income of CHF 4 311 m at 3.0% (FY 14: CHF 4 467 m at 3.3%)

AuM TPAM up by 15% to CHF 38.8 bn

Value of new business increased to CHF 268 m with NBM of 1.7% (FY 14: CHF 255 m, 1.8%)

**Return on equity**<sup>1)</sup> at 9.7% (FY 14: 9.6%)

SST ratio expected to be around 140% as of 1 January 2016

Proposed increase of dividend per share by CHF 2.00 to CHF 8.50

<sup>1)</sup> Equity excl. unrealised gains/losses on bonds





## Selected P&L figures

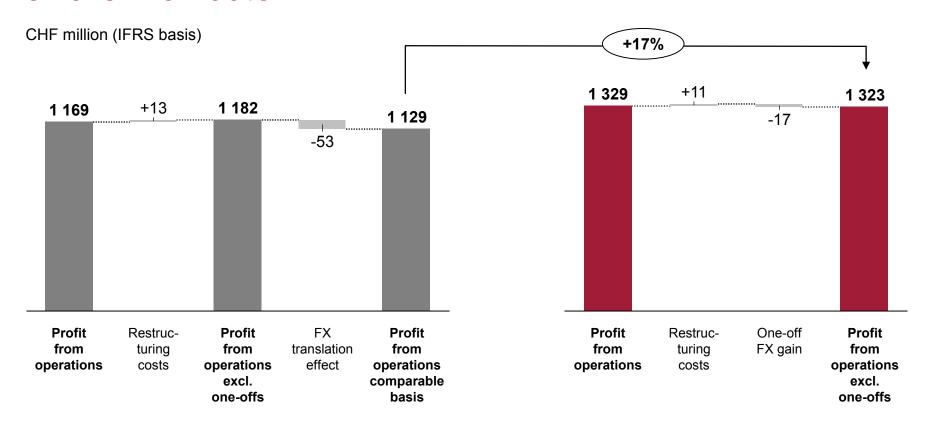
CHF million (IFRS basis)

|  | FY 2014 | FY 2015 |
|--|---------|---------|
| Gross written premiums, fees and deposits received     | 19 102  | 18 853  |
| Fee and commission income                              | 1 317   | 1 301   |
| Net investment result insurance portfolio for own risk | 5 136   | 5 208   |
| Net insurance benefits and claims                      | -15 218 | -15 516 |
| Policyholder participation                             | -1 146  | -899    |
| Operating expense                                      | -2 735  | -2 649  |
| Profit from operations                                 | 1 169   | 1 329   |
| Borrowing costs  | -157    | -161    |
| Income tax expense                                     | -194    | -290    |
| Net profit   | 818     | 878     |
| Basic earnings per share (in CHF)                      | 25.52   | 27.41   |
| Diluted earnings per share (in CHF) <sup>1)</sup>      | 24.11   | 25.85   |



<sup>1)</sup> Mainly includes effect of convertible bond issued in December 2013

# Profit from operations excluding major one-off effects





### Business review Switzerland

CHF million (IFRS basis, MCEV)

|  | FY 2014 | FY 2015 | Change |  |
|--|---------|---------|--------|--|
| GWP incl. PHD                            | 10 038  | 10 534  | +5%    | <ul> <li>GL: +6% (market +1%); strong new business, low lapses</li> <li>IL: -1% (market -2%); strong periodic premiums</li> </ul>              |
| Fee and commission income <sup>1)</sup>  | 182     | 199     | +10%   | <ul> <li>Increased revenues from owned IFA, real estate<br/>brokerage and pension consulting business</li> </ul>                               |
| Operating expense adjusted <sup>2)</sup> | -387    | -385    | -1%    | <ul> <li>Lower expenses despite strong business growth as a<br/>result of further efficiency gains</li> </ul>                                  |
| Segment result <sup>3)</sup>             | 669     | 734     | +10%   | <ul> <li>Improved savings result due to higher net investment</li> </ul>   |
| Fee result                               | -3      | -4      | -18%   | <ul><li>income; realised gains used to further strengthen reserves</li><li>Fee result impacted by investments in fee initiatives and</li></ul> |
| Risk result                              | 267     | 267     | +0%    | by extraordinary expenses following acquisitions  Risk result flat as higher volumes offset margin pressure                                    |
| Value of new business                    | 155     | 144     | -7%    | Repricings in IL and reduced guarantees in GL partly   |
| NBM (% PVNBP)                            | 2.2%    | 1.7%    |        | offset impact from decreasing interest rates   |

<sup>1)</sup> Net earned policy fees and commission income 2) Excl. unallocated corporate costs 3) Excl. trademark fees



## Business review France

EUR million (IFRS basis, MCEV)

|  | FY 2014 | FY 2015 | Change  |
|--|---------|---------|---|
| GWP incl. PHD                            | 4 167   | 4 244   | <ul> <li>+2%</li> <li>Slightly below market (+4%) with higher quality</li> <li>Life: +5% (market +5%); UL share of 45% (market 20</li> <li>Health &amp; protection: -4% (market +3%); individual protection +7% (market +4%)</li> </ul> |
| Fee and commission income <sup>1)</sup>  | 223     | 230     | +3% • Growth in UL and private banking fees   |
| Operating expense adjusted <sup>2)</sup> | -287    | -293    | +2% • Improved efficiency despite regulatory project costs, investments in infrastructure and growth initiatives  |
| Segment result <sup>3)</sup>             | 183     | 219     | +20% • Higher savings result driven by life financial margin ar   |
| Fee result                               | 31      | 43      | +38% net capital gains; improved fee and risk result  • Strong fee result from growth in UL and banking fees  |
| Risk result                              | 70      | 82      | +18% • Higher risk result due to improved loss ratios   |
| Value of new business                    | 52      | 70      | +34% • Further increase in volumes, higher UL share,  |
| NBM (% PVNBP)                            | 1.4%    | 1.9%    | increased life financial margin and efficiency gains  |

<sup>1)</sup> Net earned policy fees and commission income 2) Excl. unallocated corporate costs 3) Excl. trademark fees



## Business review Germany

EUR million (IFRS basis, MCEV)

|  | FY 2014 | FY 2015 | Change |  |
|--|---------|---------|--------|--|
| GWP incl. PHD                            | 1 330   | 1 309   | -2%    | <ul> <li>Focus on profit before growth; higher contribution from<br/>modern-traditional and disability products partly offset<br/>lower traditional premiums (market -1%)</li> </ul> |
| Fee and commission income <sup>1)</sup>  | 349     | 341     | -2%    | <ul> <li>Increased number of financial advisors almost<br/>compensated for the strong year-end business in 2014<br/>prior to the reduction of the technical interest rate</li> </ul> |
| Operating expense adjusted <sup>2)</sup> | -210    | -200    | -5%    | <ul> <li>Implementation of cost savings with lower staff and professional costs</li> </ul>   |
| Segment result <sup>3)</sup>             | 80      | 121     | +51%   | Positive development of savings, risk and fee result   |
| Fee result                               | 14      | 37      | +159%  | <ul> <li>Strong fee result due to improved efficiency at owned IFAs</li> <li>Risk result driven by higher disability insurance result</li> </ul>                                     |
| Risk result                              | 25      | 26      | +8%    | rtisk result driver by higher disability insurance result  |
| Value of new business                    | 10      | 14      | +40%   | Improved business mix and increased volumes in challenging capital market environment  |
| NBM (% PVNBP)                            | 1.2%    | 1.6%    |        | Challenging Capital Market environment   |

<sup>1)</sup> Net earned policy fees and commission income 2) Excl. unallocated corporate costs 3) Excl. trademark fees



## **Business review International**

EUR million (IFRS basis, MCEV)

|  | FY 2014    | FY 2015    | Change |   |
|--|------------|------------|--------|---|
| GWP incl. PHD                            | 2 015      | 2 295      | +14%   | Growth in business with private clients   |
| Fee and commission income <sup>1)</sup>  | 198        | 210        | +6%    | <ul> <li>Increase of commission income at owned IFAs and<br/>higher policy fees from business with private clients</li> </ul> |
| Operating expense adjusted <sup>2)</sup> | -93        | -95        | +2%    | <ul> <li>Implementation of cost savings in local currencies more<br/>than offset by adverse FX translation effect</li> </ul>  |
| Segment result <sup>3)</sup>             | 30         | 38         | +26%   | Strong fee result and higher risk result  |
| Fee result                               | 18         | 29         | +61%   | <ul> <li>Further improved fee result driven by revenue growth<br/>and efficient cost management</li> </ul>                    |
| Risk result                              | 5          | 6          | +17%   | Risk result higher due to favorable biometric experience  |
| Value of new business<br>NBM (% PVNBP)   | 21<br>1.2% | 30<br>1.4% | +41%   | <ul> <li>Increased volumes in business with private clients and<br/>higher share of risk business</li> </ul>                  |

<sup>1)</sup> Net earned policy fees and commission income 2) Excl. unallocated corporate costs 3) Excl. trademark fees



# Business review Asset Managers

CHF million (IFRS basis, AuM fair value basis)

|  | FY 2014 | FY 2015 | Change |  |
|--|---------|---------|--------|--|
| Total income                             | 459     | 591     | +29%   | PAM: Increased share of real estate, higher average  |
| – PAM                                    | 235     | 267     | +14%   | net investments  |
| – TPAM                                   | 225     | 324     | +44%   | <ul> <li>TPAM: Strong new business production and Corpus<br/>Sireo (2014: Q4 only); one-off FX gain of CHF 17 m</li> </ul> |
| Operating expense adjusted <sup>1)</sup> | -192    | -202    | +5%    | <ul> <li>Organic growth and investments in TPAM<br/>(excluding Corpus Sireo)</li> </ul>                                    |
| Segment result <sup>2)</sup>             | 189     | 242     | +28%   | Strong growth in line with business development at   |
| – PAM                                    | 140     | 166     |        | stable cost/income-ratio   |
| - TPAM                                   | 49      | 76      |        | TPAM: one-off FX gain of CHF 17 m  |
| Net new assets TPAM                      | 4 456   | 7 154   |        | Strong inflows from institutional customers in both fixed income and real estate asset management                          |
| AuM                                      | 182 992 | 185 286 | +1%    | Strong net new assets more than offset negative  |
| – PAM                                    | 149 262 | 146 470 | -2%    | FX translation effect and lower valuations   |
| - TPAM                                   | 33 730  | 38 816  | +15%   |  |

<sup>1)</sup> Excl. unallocated corporate costs, excl. Corpus Sireo 2) Excl. trademark fees

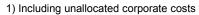


<sup>13 |</sup> Investors' presentation | Full-year results 2015

## Expense development

CHF million (IFRS basis)

|  | FY 2014 | FY 2015 | Change |
|--|---------|---------|--------|
| Total operating expense                  | 2 735   | 2 649   | -3%    |
| Commissions and DAC amortisation         | -1 264  | -1 205  |        |
| Operating expense (before FX)            | 1 470   | 1 444   | -2%    |
| Restructuring costs and one-offs         | -49     | -36     |        |
| Scope changes                            | -35     | -95     |        |
| FX translation effect                    | -90     |         |        |
| Operating expense adjusted <sup>1)</sup> | 1 296   | 1 313   | +1%    |
| of which - Insurance segments            | 1 077   | 1 072   | -0%    |
| - Asset Managers                         | 191     | 208     | +8%    |





### Investment result

CHF million (IFRS basis), insurance portfolio for own risk

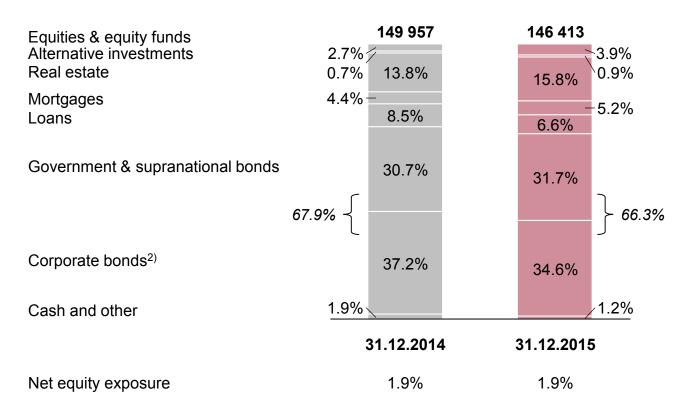
|   | FY 2014 | FY 2015 |
|---|---------|---------|
| Direct investment income  | 4 467   | 4 311   |
| Direct investment income in %   | 3.3%    | 3.0%    |
| Expense   | -278    | -298    |
| Net capital gains/losses on investments and impairments <sup>1)</sup> | 947     | 1 196   |
| Net investment result   | 5 136   | 5 208   |
| Net investment result in %  | 3.8%    | 3.7%    |
| Changes in unrealised gains/losses on investments                     | 10 909  | -3 290  |
| Total investment result   | 16 045  | 1 918   |
| Total investment result in %  | 11.9%   | 1.3%    |
| Average net investments   | 134 697 | 142 511 |



<sup>1)</sup> Including FX gains/losses on hybrid (FY14 CHF 36 m; FY15 CHF 158 m)

## Investment portfolio

CHF million (fair value basis), insurance portfolio for own risk<sup>1)</sup>



<sup>1)</sup> Excluding repo positions of CHF –2 780 m in FY14 and CHF –2 146 m in FY15 2) Including senior secured loan funds



## Insurance reserves and borrowings

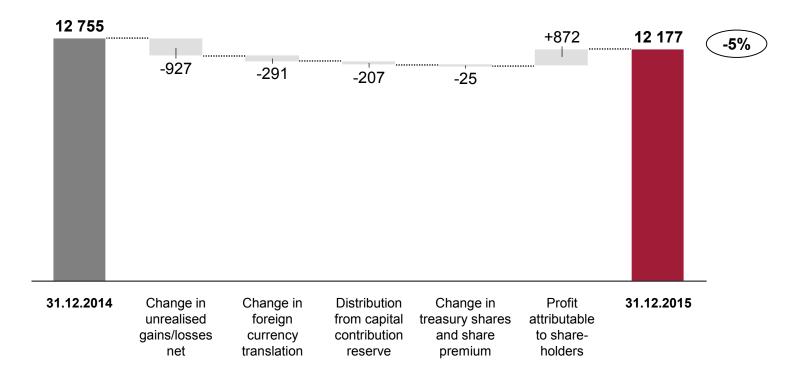
CHF million (IFRS basis)

|  | 31.12.2014 | 31.12.2015 |     | Local<br>currency |
|--|------------|------------|-----|-------------------|
| Insurance reserves                     | 156 684    | 154 953    | -1% | +3%               |
| Policyholder participation liabilities | 12 152     | 10 065     |     | -14%              |
| Insurance reserves w/o PHP liabilities | 144 531    | 144 887    | +0% | +4%               |
| Insurance liabilities                  | 106 136    | 108 157    |     | +5%               |
| Investment contracts                   | 14 070     | 14 115     |     | +9%               |
| Unit-linked contracts                  | 24 325     | 22 615     |     | -1%               |
| Borrowings                             | 3 798      | 4 078      | +7% |                   |



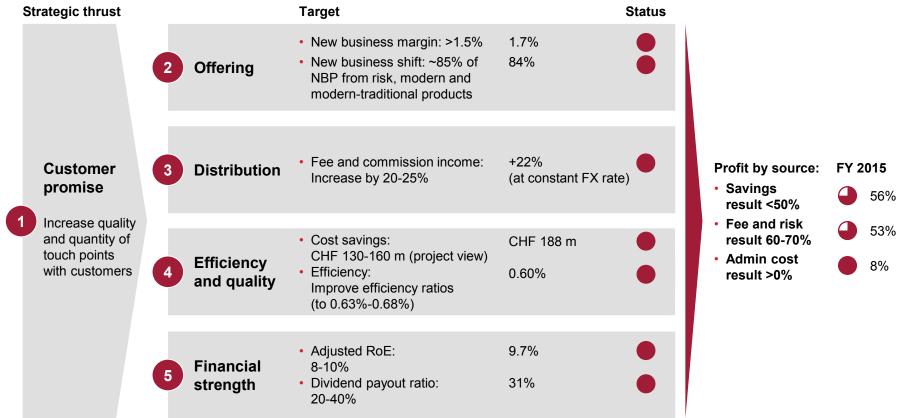
## Shareholders' equity

CHF million (IFRS basis)





## Swiss Life 2015: Financial targets achieved





# Profit by source driven by improved savings and fee result

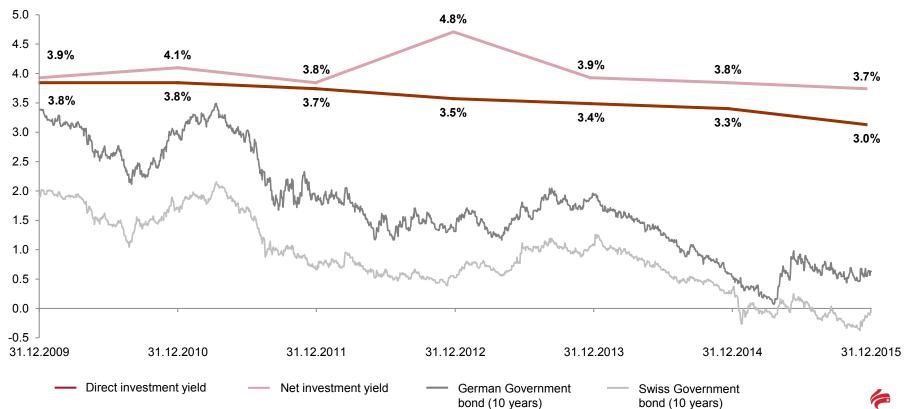
CHF million (IFRS basis)

|   |       | 2014<br>sted | FY 2015<br>adjusted |      |
|---|-------|--------------|---------------------|------|
| Savings result                                  | 656   | 55%          | 773                 | 56%  |
| Risk result                                     | 380   | 32%          | 395                 | 28%  |
| Fee result                                      | 252   | 21%          | 342                 | 25%  |
| Cost result                                     | -109  | -9%          | -132                | -9%  |
| - Thereof admin cost result gross <sup>1)</sup> | 99    | 8%           | 115                 | 8%   |
| Others & eliminations                           | 16    | 1%           | 14                  | 1%   |
| Segment result                                  | 1 196 | 100%         | 1 393               | 100% |
| - Unallocated corporate costs                   | -66   |              | -70                 |      |
| Profit from operations <sup>2)</sup>            | 1 129 |              | 1 323               |      |



## Continued strong returns in a low interest rate environment

Direct and net investment yield (IFRS basis, in %)



-1 bps

-9 bps

-8 bps

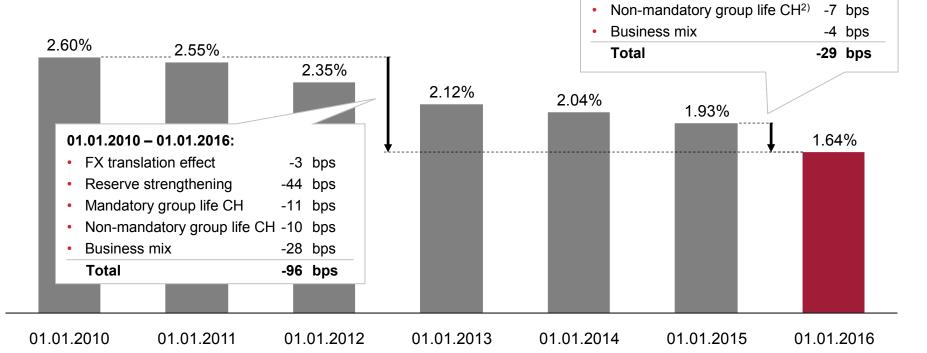
FX translation effect

Reserve strengthening

Mandatory group life CH<sup>1)</sup>

# Average technical interest rate decreased further

Statutory basis



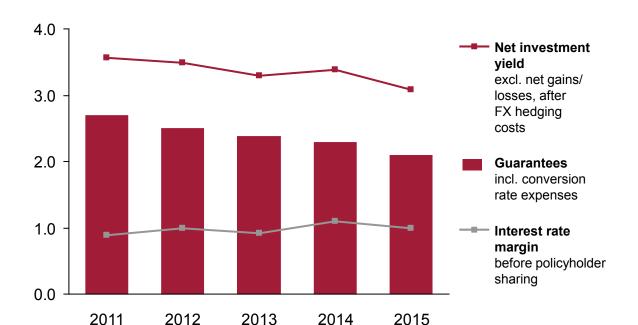
<sup>1)</sup> Reduction in minimum interest rate by Federal Council for mandatory GL CH (down 50 bps to 1.25%)



<sup>2)</sup> Reduction in guaranteed rates by Swiss Life for non-mandatory GL CH (down 50 bps to 0.75%)

## Disciplined ALM has safeguarded the interest rate margin

Aggregated view, IFRS basis, in % of technical reserves



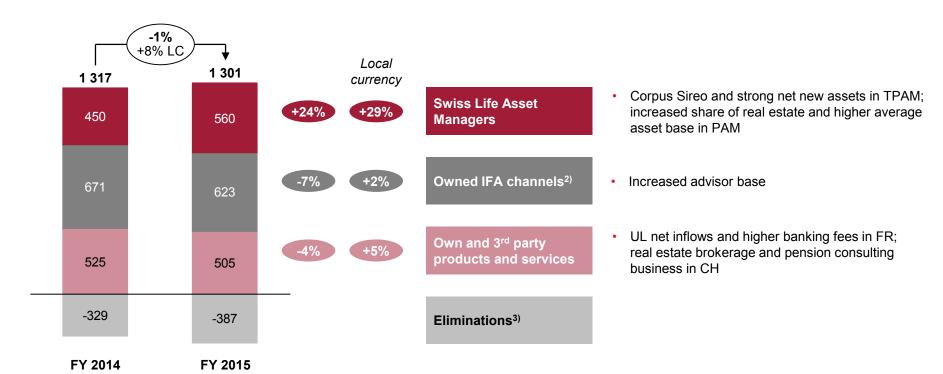
#### Interest rate margin remained stable as a result of disciplined ALM

- Long asset duration supports yield
- Narrow duration gap protects interest rate margin
- Reserve strengthening and focus on profitable new business lower guarantees
- Increased FX hedging costs have slightly reduced margin in 2015
- For 2016, reduced guarantees in Swiss group life and reserve strengthening undertaken in 2015 will further reduce guarantees



### Strong fee and commission income

Fee and commission income<sup>1)</sup>, CHF million



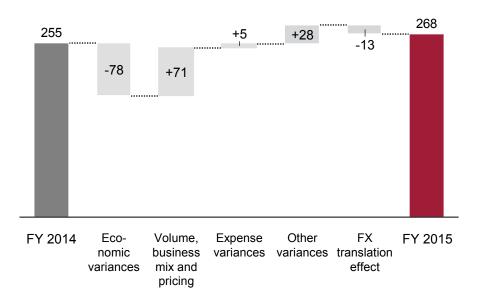


<sup>1)</sup> Net earned policy fees and commission income 2) Swiss Life Select, tecis, Horbach, Proventus, Chase de Vere and Pôle Agami

<sup>3)</sup> Eliminations attributable to Swiss Life Asset Managers' PAM and owned IFAs

## Value of new business improved

#### Value of new business (VNB), CHF million



| 14 414 | PVNBP                         | 15 643 |
|--------|-------------------------------|--------|
| 1.8%   | New business margin (% PVNBP) | 1.7%   |
| 1 304  | APE                           | 1 408  |
| 19.5%  | New business margin (% APE)   | 19.0%  |

#### **Economic variances**

Challenging capital market environment with substantially lower interest rates in Switzerland

#### Volume, business mix and pricing

- Continued focus on profitability, nevertheless volume growth across all units in local currencies
- CH: Repricings in IL and reduced guarantees in GL
- FR: Higher share of UL and volume increase in life business
- DE: Repricings, shift to modern-traditional products, high share of risk products
- IN: Higher share of risk business for corporate clients, higher volumes with private clients

#### Expense variances

Continued positive cost experience and efficiency gains

#### Other variances

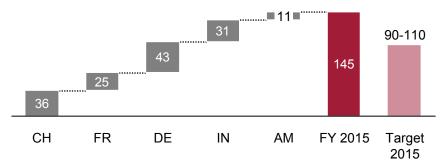
- Revised profit sharing, enhanced financial margin in FR
- Favourable update of demographic and persistency assumptions and other true-up effects

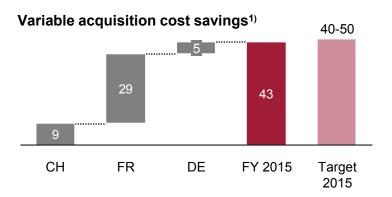


# Implemented Swiss Life 2015 cost savings of CHF 188 m

CHF million (project view), vs. cost base FY 2011

#### Operating cost savings<sup>1)</sup>





#### Operating cost savings clearly exceeding target range

- CH: Staff reduction, mainly in IT; facility and infrastructure optimisations, lower professional fees
- FR: Optimisation of various business processes, review and renegotiation of suppliers' contracts
- DE: Lower back-office costs, mainly in owned IFAs; optimisation of sales support and processes
- IN: Refocusing and streamlining of business activities
- AM: Increase in operational efficiency following implementation of Group-wide asset management system

Total restructuring costs of CHF 134 m incurred since end of 2011 (CHF 16 m booked in 2015)

#### Variable acquisition cost savings within target range

- CH: Adjustments in own sales force compensation
- FR: Revised broker commission scheme in health.
- DE: Optimisation of sales structure



## Further improved efficiency ratios

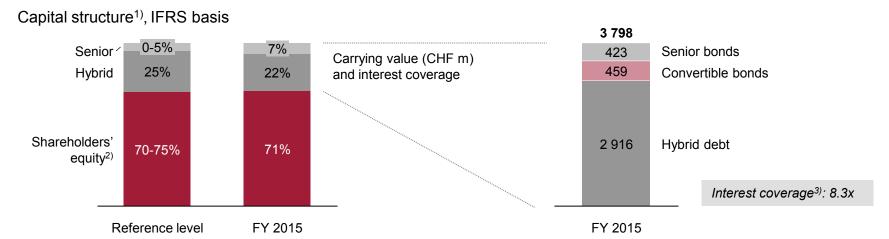
Adjusted IFRS basis

Adjusted operating expense in % of average technical reserves (excl. deferred PHP) Owned IFAs expense excluded

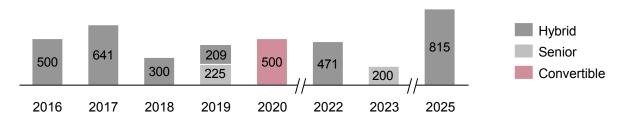
|                               | FY 2012 | FY 2013 | FY 2014 | FY 2015 | Change vs.<br>FY 2014 FY 2015 P |
|-------------------------------|---------|---------|---------|---------|---------------------------------|
| Switzerland                   | 0.54%   | 0.51%   | 0.46%   | 0.44%   | -2 bps                          |
| France                        | 1.57%   | 1.50%   | 1.41%   | 1.34%   | -7 bps                          |
| France Life                   | 0.67%   | 0.66%   | 0.59%   | 0.57%   | -2 bps                          |
| Germany                       | 0.78%   | 0.75%   | 0.74%   | 0.72%   | -2 bps                          |
| International                 | 0.38%   | 0.36%   | 0.33%   | 0.31%   | -2 bps                          |
| Total Insurance <sup>1)</sup> | 0.70%   | 0.67%   | 0.62%   | 0.60%   | -2 bps 0.63%-0.68%              |



# Maintained well-diversified capital structure with strong interest coverage



Maturities (senior) and next optional call dates (hybrid); nominal value, CHF million



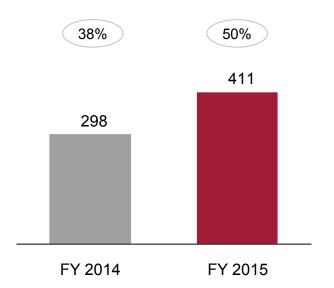
<sup>1)</sup> Financing debt only



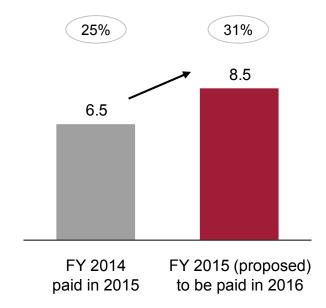
<sup>2)</sup> Excl. unrealised gains/losses on bonds 3) Calculated as operating profit / borrowing costs

## Increased cash remittance to Holding and dividend

Cash remittance to Holding (CHF million, cash remittance in % of previous year's IFRS net profit)



Dividend per share (CHF, payout ratio in % of IFRS net profit)





## Key financial targets of Swiss Life 2018

#### **Customer centricity and advice**

## Quality of earnings and earnings growth

- Fee result FY 2018: CHF 400-450 m
- Risk result FY 2018: CHF 350-400 m
- Cumulative value of new business (2016-2018):
   CHF 750 m

#### **Operational efficiency**

- Cost savings FY 2018: CHF 100 m
- Stable operating expenses<sup>1)</sup>

#### Capital, cash and dividend

- to Holding (2016-2018): > CHF 1.5 bn
- Dividend payout ratio: 30-50%

**RoE**<sup>2)</sup> of 8-10%





Full-year results 2015
Investors' presentation
Supplementary information

## Supplementary information

#### **Profit and loss**

Balance sheet

Investments

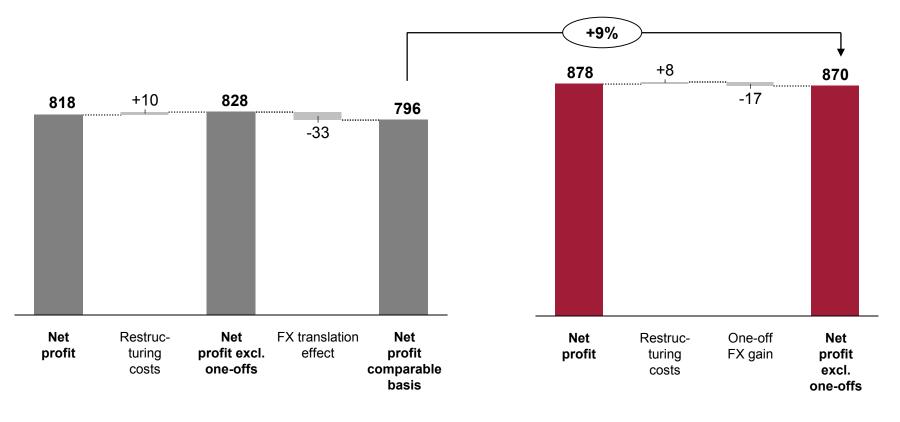
Market consistent embedded value (MCEV)

Contact details and financial calendar



## Net profit excluding major one-off effects

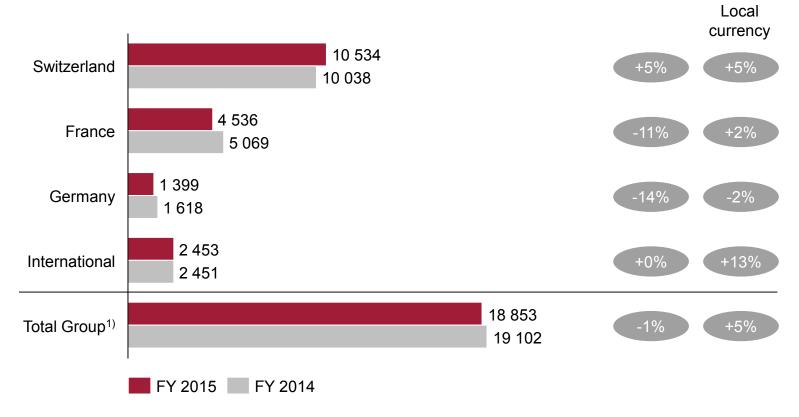
CHF million (IFRS basis)





## Premium development

CHF million (IFRS basis); GWP, fees and deposits



<sup>1)</sup> Total includes Other and intersegment eliminations of CHF -69 m in FY 2015 and CHF -73 m in FY 2014



## Switzerland: Premium development

CHF million (IFRS basis)

|                          | FY 2014 | FY 2015 | Change |
|--------------------------|---------|---------|--------|
| Total life GWP incl. PHD | 10 038  | 10 534  | +5%    |
| Single premiums          | 5 724   | 6 021   | +5%    |
| Periodic premiums        | 4 314   | 4 513   | +5%    |
| Group life               | 8 411   | 8 921   | +6%    |
| Single premiums          | 5 049   | 5 391   | +7%    |
| Periodic premiums        | 3 362   | 3 530   | +5%    |
| Individual life          | 1 627   | 1 613   | -1%    |
| Single premiums          | 675     | 630     | -7%    |
| Periodic premiums        | 952     | 983     | +3%    |



## Switzerland: Statutory distribution ratio in BVG business

CHF million (statutory basis)

|   | FY 2012            | FY 2013            | FY 2014            | FY 2015            |
|---|--------------------|--------------------|--------------------|--------------------|
| Gross revenue                                 | 2 718 100%         | 2 387 100%         | 2 477 100%         | 2 532 100%         |
| Total insurance benefits paid (incl. bonuses) | 2 537 <b>93.3%</b> | 2 206 <b>92.4%</b> | 2 294 <b>92.6%</b> | 2 353 <b>92.9%</b> |
| Operating income<br>BVG business              | 181                | 181                | 183                | 179                |
| Operating income other group business         | 25                 | 16                 | 22                 | 20                 |
| Operating income total group business         | 206                | 197                | 205                | 199                |



#### Details of net investment result

CHF million (IFRS basis), insurance portfolio for own risk FY 2015

|                                   | Direct<br>investment<br>income | Impair-<br>ments | Gains and losses through income statement |                   | Net<br>investment<br>result |       |
|-----------------------------------|--------------------------------|------------------|---|-------------------|-----------------------------|-------|
|                                   |                                |                  | On underlying                             | On<br>derivatives | Net                         |       |
| Bonds                             | 2 999                          |                  | 643                                       | 31                | 675                         | 3 673 |
| Equities                          | 161                            | -16              | -101                                      | 16                | -85                         | 60    |
| Loans                             | 237                            | -2               | 4   |                   | 4                           | 239   |
| Mortgages                         | 157                            | -1               |   |                   |                             | 155   |
| Alternative investments           | 24                             | -7               | 92  |                   | 92                          | 109   |
| Real estate                       | 722                            | -11              | 675                                       |                   | 675                         | 1 386 |
| Cash & other                      | 12                             |                  |   |                   |                             | 12    |
| Total before FX                   | 4 311                          | -37              | 1 314                                     | 47                | 1 361                       | 5 635 |
| FX hedging costs and gains/losses |                                |                  | -190                                      | 61                | -129 <sup>1)</sup>          | -129  |
| Total after FX                    | 4 311                          | -37              | 1 124                                     | 108               | 1 233                       | 5 506 |
| Expense                           |                                |                  |   | -                 |                             | -298  |
| Net investment result             |                                |                  |   |                   |                             | 5 208 |

Net capital gains/losses on investments of 1 196



<sup>1)</sup> Net effect on FX hedging (excl. FX hedging costs) amounts to CHF 321 m

#### Profit from operations

CHF million (IFRS basis), segment results (reported vs. adjusted)

|                             | FY         | 2014                   | FY       | 2015                   | Char     | nge      |
|-----------------------------|------------|------------------------|----------|------------------------|----------|----------|
| Segments                    | reported1) | adjusted <sup>2)</sup> | reported | adjusted <sup>2)</sup> | reported | adjusted |
| Switzerland                 | 669        | 669                    | 734      | 736                    | +10%     | +10%     |
| France                      | 222        | 195                    | 234      | 234                    | +5%      | +20%     |
| Germany                     | 97         | 90                     | 129      | 132                    | +33%     | +47%     |
| International               | 37         | 33                     | 41       | 42                     | +11%     | +28%     |
| Asset Managers              | 189        | 187                    | 242      | 229                    | +28%     | +23%     |
| Other and eliminations      | 22         | 22                     | 18       | 19                     | -18%     | -11%     |
| Unallocated corporate costs | -66        | -66                    | -70      | -70                    | -5%      | -5%      |
| Profit from operations      | 1 169      | 1 129                  | 1 329    | 1 323                  | +14%     | +17%     |



<sup>1)</sup> Excl. trademark fees 2) Adjusted as outlined on slide 8

#### Profit by source

FY 2015 adjusted<sup>1)</sup>

Savings

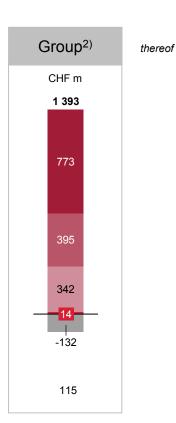
Risk3)

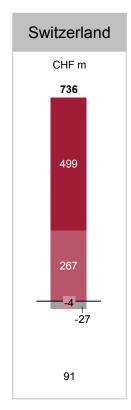
Fee

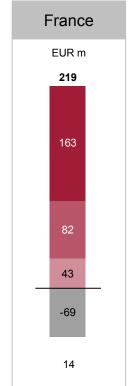
Other & eliminations

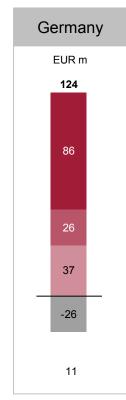
Costs

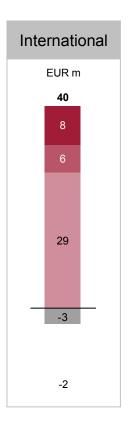
Thereof admin cost result gross









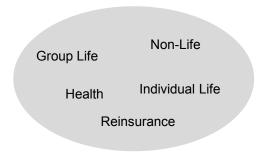


<sup>1)</sup> Adjusted as outlined on slide 8 2) Group incl. Asset Managers and Other & eliminations, before unallocated corporate costs

<sup>3)</sup> Incl. risk result Other

#### Profit by source: Structure and scope

| Savings result                     | <ul> <li>+ Income from investments<sup>1)</sup></li> <li>+ Income from savings premiums</li> <li>- Expense related to savings process</li> <li>- Technical interest<sup>2)</sup></li> <li>= Investment spread</li> <li>- Policyholder participation</li> <li>= Net savings result</li> </ul> |
|------------------------------------|--|
| Risk result<br>(incl. reinsurance) | <ul> <li>+ Income from risk premiums</li> <li>- Expense related to risk<sup>3)</sup></li> <li>= Gross risk result</li> <li>- Policyholder participation</li> <li>= Net risk result</li> </ul>  |
| Cost result                        | <ul> <li>Income from cost premiums</li> <li>Expense related to costs</li> <li>Gross cost result<sup>4)</sup></li> <li>Policyholder participation</li> <li>Net cost result</li> </ul>   |
| Fee result                         | <ul> <li>+ Income related to fee business</li> <li>- Expense related to fee business</li> <li>= Fee result</li> </ul>  |





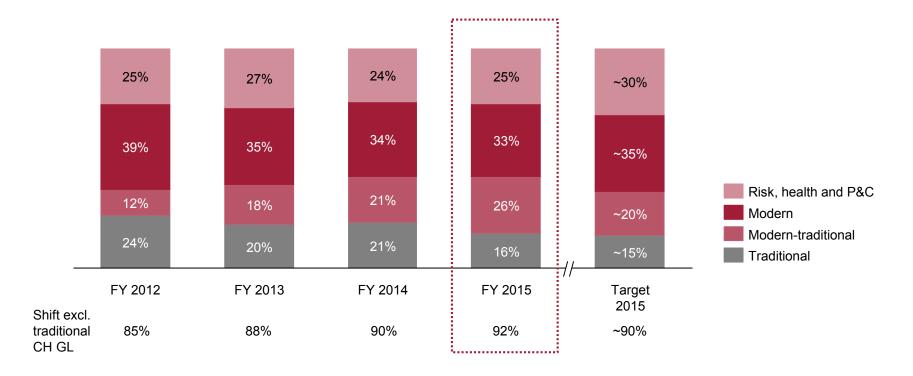
<sup>1)</sup> Income from invested insurance assets (incl. IFRS P&L capital gains & losses and impairments) 2) Interest on insurance liabilities



<sup>3)</sup> Incurred claims incl. change in reserves 4) Acquisition cost result (incl. net DAC effect) plus administration cost result, both before policyholder participation

#### New business mix

New business production (NBP)





### Supplementary information

Profit and loss

**Balance sheet** 

Investments

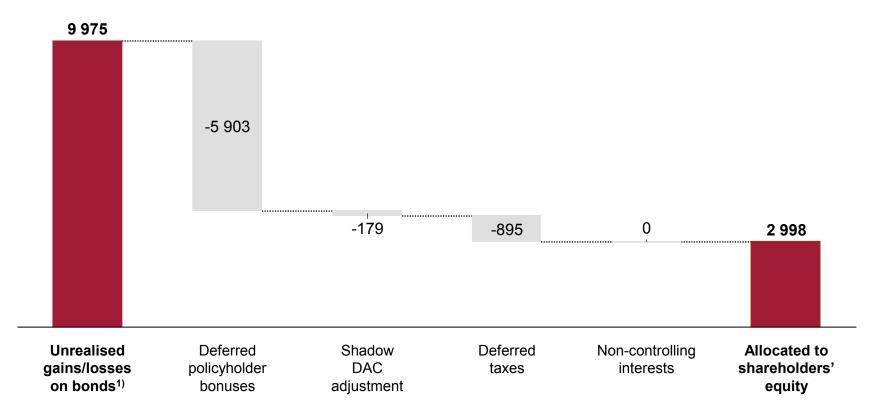
Market consistent embedded value (MCEV)

Contact details and financial calendar



#### Allocation of unrealised gains/losses on bonds

CHF million (IFRS basis), as of 31.12.2015





#### Return on equity

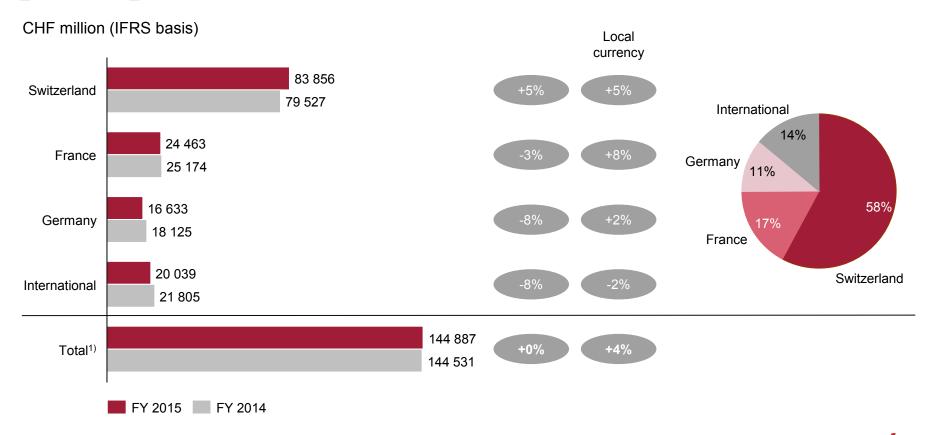
CHF million (IFRS basis)

|  | FY 2014 | FY 2015 |
|--|---------|---------|
| Shareholders' equity   | 12 755  | 12 177  |
| Unrealised gains/losses on bonds allocated to shareholders' equity | -3 957  | -2 998  |
| Adjusted shareholders' equity                                      | 8 798   | 9 179   |

| FY 2015 RoE calculation               |       |  |  |
|---------------------------------------|-------|--|--|
| Net profit FY 2015 (shareholder part) | 872   |  |  |
| Average adjusted shareholders' equity | 8 989 |  |  |
| Return on equity                      | 9.7%  |  |  |



# Insurance reserves excluding policyholder participation liabilities

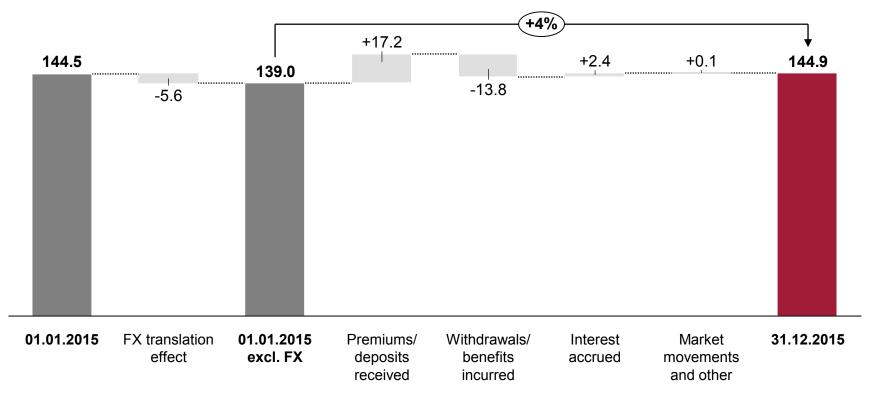


<sup>1)</sup> Total includes intersegment eliminations of CHF -116 m in FY15 and CHF -117 m in FY14



### Insurance reserves roll-forward 2015 excluding policyholder participation liabilities

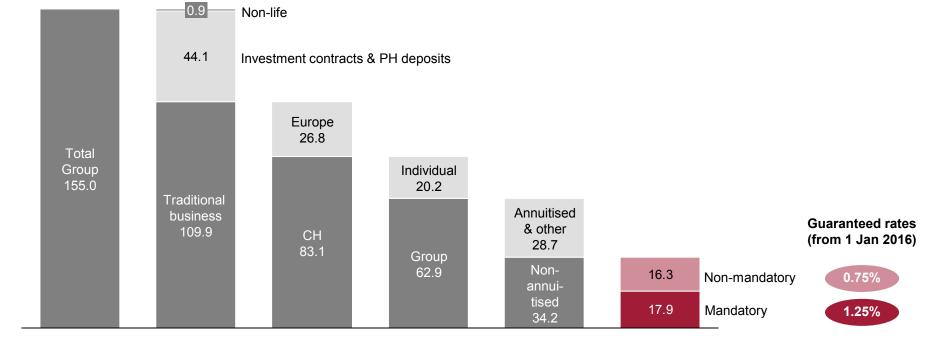
CHF billion (IFRS basis)





#### Swiss Life Group reserves subject to BVG minimum interest rates

CHF billion (IFRS basis) Breakdown of insurance reserves (incl. unit-linked) as of 31.12.2015





#### Average technical interest rate

CHF / EUR / USD / GBP million (statutory basis), as of 01.01.2016

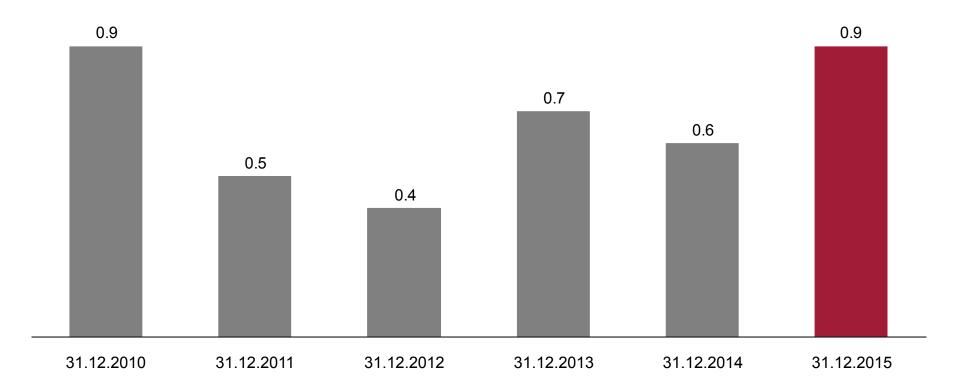
|                                 | CHF    | EUR    | USD   | GBP   |
|---------------------------------|--------|--------|-------|-------|
| Total reserves                  | 80 838 | 28 901 | 153   | 11    |
| Average technical interest rate | 1.36%  | 2.35%  | 2.38% | 2.84% |

Overall: 1.64% (01.01.2015: 1.93%)



#### Total weighted duration gap

In %





### Supplementary information

Profit and loss

Balance sheet

#### **Investments**

Market consistent embedded value (MCEV)

Contact details and financial calendar



### Business review Asset Managers: Change analysis of assets under management

CHF billion (fair value basis)

| Assets under management    | FY 2014    | FY 2015    | Change |
|----------------------------|------------|------------|--------|
| Total beginning of period  | 155.1      | 183.0      | +27.9  |
| Net new assets PAM TPAM    | 2.3<br>4.5 | 0.9<br>7.2 |        |
| Market performance         | 19.5       | 0.9        |        |
| FX translation effects     | -1.0       | -6.3       |        |
| Scope changes              | 2.6        | -0.4       |        |
| Total end of period        | 183.0      | 185.3      | +2.3   |
| PAM                        | 149.3      | 146.5      | -2.8   |
| TPAM                       | 33.7       | 38.8       | +5.1   |
| o/w collective investments | 27.9       | 31.0       |        |
| o/w institutional mandates | 5.8        | 7.8        |        |
| Double counts              | 8.5        | 11.0       |        |



#### Assets under management and administration

CHF billion, as of 31.12.2015

|                 | AuM   | Real estate under administration <sup>1)</sup> |
|-----------------|-------|--|
| Total           | 185.3 | 28.6   |
| Real estate AuM | 36.7  |  |
| Corpus Sireo    | 2.3   | 12.0   |
| Livit           |       | 16.6   |

Total assets under management and administration

CHF 213.9 bn

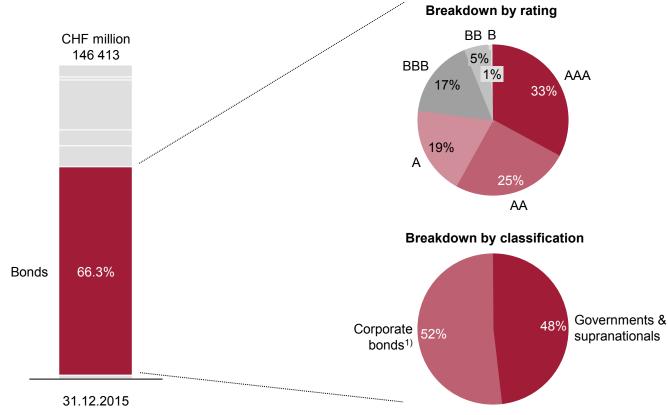
Total real estate under management and administration

CHF 67.6 bn



#### Bond portfolio: Ratings and classification

Insurance portfolio for own risk (fair value basis)

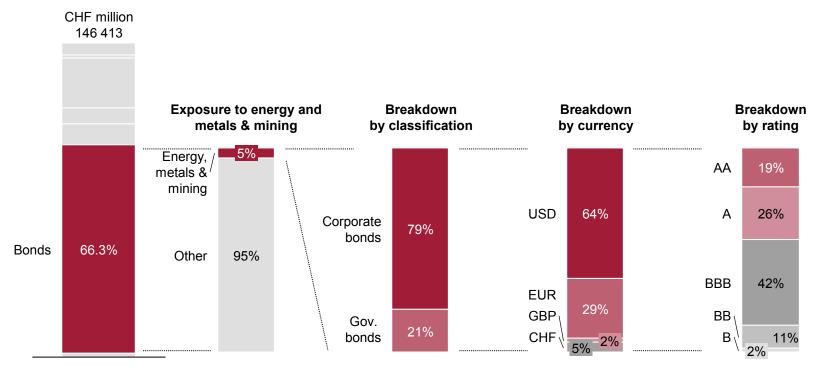




### Bond portfolio:

#### Exposure to energy and metals & mining

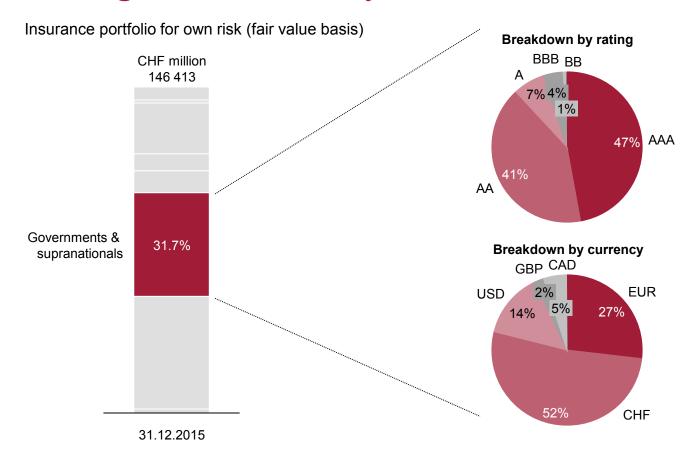
Insurance portfolio for own risk (fair value basis)



31.12.2015



### Government and supranational bond portfolio: Ratings and currency





### Government and supranational bond portfolio: Country split

Government and supranational bond portfolio (fair value basis), as of 31.12.2015, 31.7% of insurance portfolio for own risk (CHF 46.4 bn)

#### % of total government and supranational bond portfolio

| Supranationals               | ona portiono |
|------------------------------|--------------|
| Switzerland                  | 38%          |
| France                       | 10%          |
| Netherlands                  | 5%           |
| Germany                      | 5%           |
| Belgium                      | 4%           |
| Sovereigns under observation | 1%           |
| Supranationals               | 4%           |
| Other                        | 11%          |
| Europe                       | 78%          |
| USA                          | 8%           |
| Canada                       | 7%           |
| Supranationals               | 1%           |
| Other                        | 6%           |
| Rest of the world            | 22%          |
| Total                        | 100%         |

CHF million<sup>1)</sup>

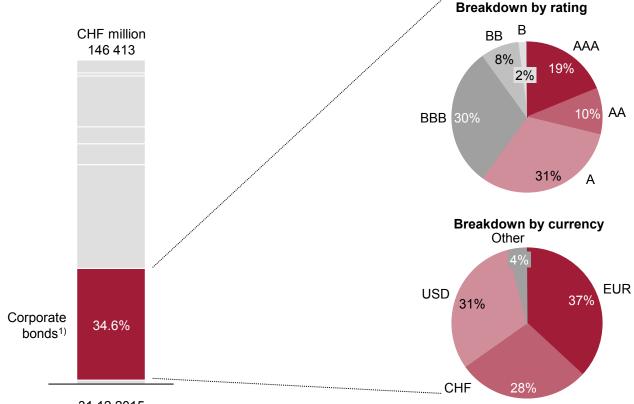
|          | FY 2             | 014              | FY 2             | 2015             |
|----------|------------------|------------------|------------------|------------------|
|          | FV <sup>2)</sup> | AC <sup>3)</sup> | FV <sup>2)</sup> | AC <sup>3)</sup> |
| Portugal | 67               | 58               | 46               | 42               |
| Italy    | 233              | 203              | 53               | 45               |
| Ireland  | 401              | 307              | 285              | 231              |
| Greece   | -                | -                | -                | -                |
| Spain    | 133              | 127              | 143              | 123              |
| Total    | 834              | 695              | 527              | 441              |



<sup>1)</sup> Before policyholder/shareholder split and tax 2) Fair value 3) Amortised cost value

#### Corporate bond portfolio: Ratings and currency

Insurance portfolio for own risk (fair value basis)



31.12.2015

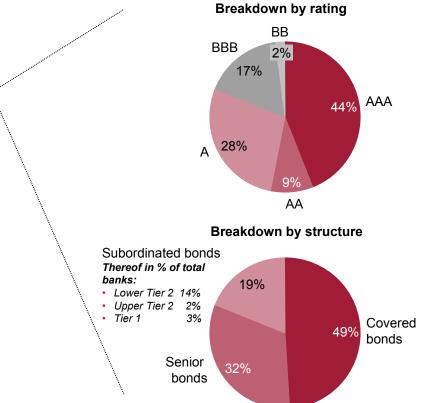


<sup>1)</sup> Including senior secured loan funds

#### Corporate bond portfolio: Industry split

Corporate bond portfolio<sup>1)</sup> (fair value basis), as of 31.12.2015, 34.6% of insurance portfolio for own risk (CHF 50.7 bn)

#### Breakdown by industry % of total corporate bond portfolio Banks 36% Other financials 6% Utilities 9% Industrial 7% 8% Consumer non-cyclical 5% Energy Communication 6% Consumer discretionary 6% banks: Health 5% Tier 1 Material 3% 9% Other Total 100%

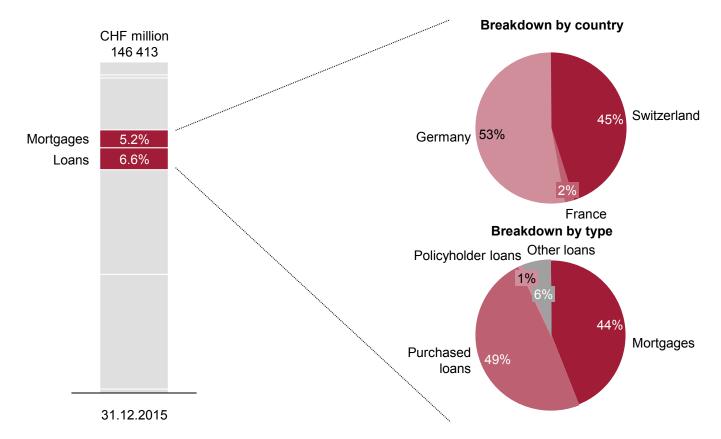




<sup>1)</sup> Including senior secured loan funds

### Loan and mortgage portfolio

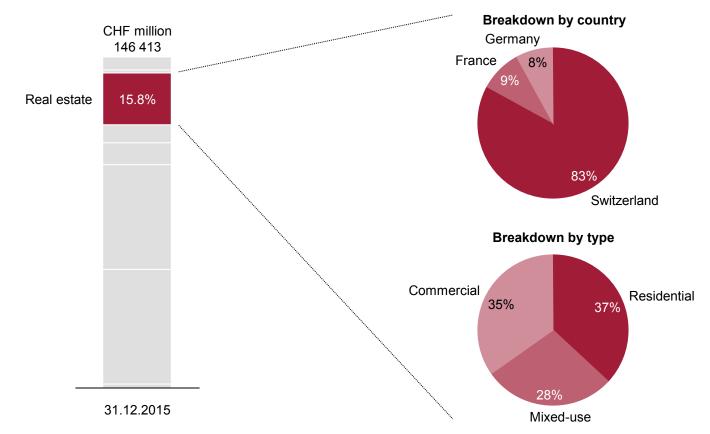
Insurance portfolio for own risk (fair value basis)





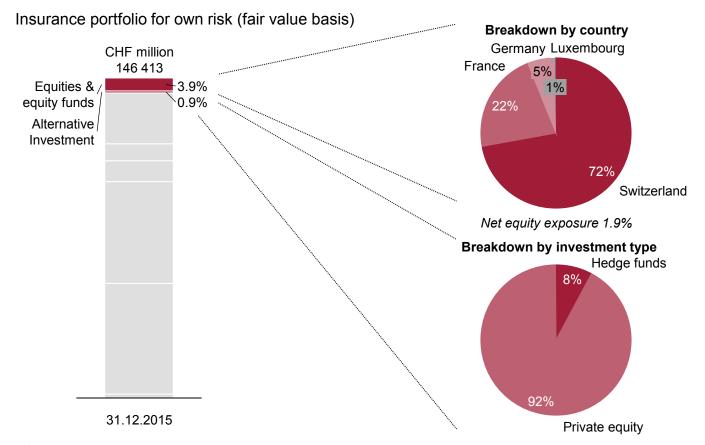
#### Real estate portfolio

Insurance portfolio for own risk (fair value basis)





### Equities and alternative investment portfolio: Gross exposure





#### Forex and interest rates

#### Foreign currency exchange rates

|     | 31.12.14 | 30.06.15 | 31.12.15 |
|-----|----------|----------|----------|
| EUR | 1.2026   | 1.0430   | 1.0863   |
| GBP | 1.5485   | 1.4706   | 1.4729   |
| USD | 0.9939   | 0.9352   | 0.9997   |

| 01.0131.12.14 | 01.0131.12.15 |
|---------------|---------------|
| 1.2163        | 1.0689        |
| 1.5082        | 1.4718        |
| 0.9155        | 0.9630        |

#### Interest rates (10-year government bond)

|     | 31.12.14 | 30.06.15 | 31.12.15 |
|-----|----------|----------|----------|
| CHF | 0.319    | 0.129    | -0.062   |
| EUR | 0.541    | 0.764    | 0.629    |
| GBP | 1.756    | 2.024    | 1.960    |
| USD | 2.171    | 2.353    | 2.269    |



### Supplementary information

Profit and loss

Balance sheet

Investments

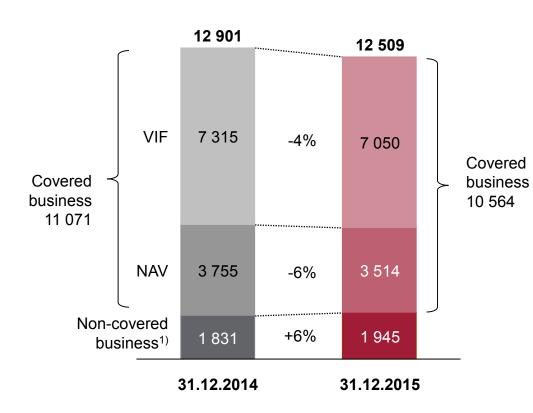
Market consistent embedded value (MCEV)

Contact details and financial calendar



#### **Group MCEV**

#### CHF million, MCEV



- Strong operating earnings of CHF 1.2 bn from covered and non-covered business
- Adverse currency translation effect of CHF -0.5 bn
- Value of covered business reduced by CHF -0.9 bn due to challenging capital market environment
- Dividend payout of CHF -0.2 bn
- As a result, Group MCEV decreased by 3%
- MCEV per share<sup>2</sup>): CHF 393 from CHF 404 (FY 2014)

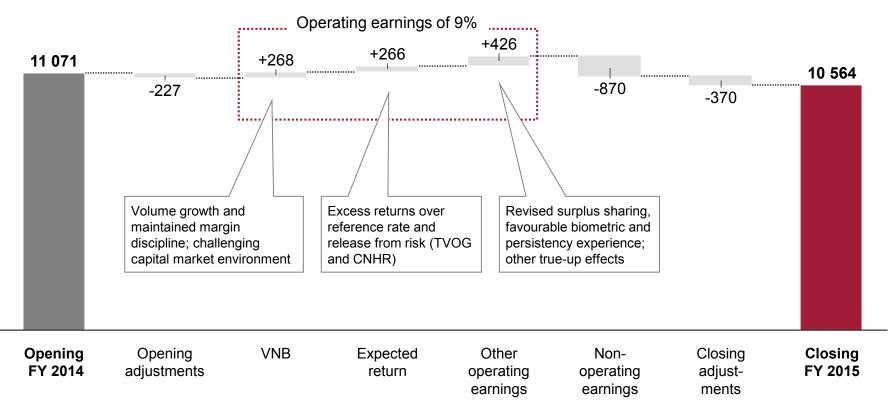


<sup>1)</sup> Non-covered business consists mainly of Swiss Life Holding and owned IFAs

<sup>2)</sup> Based on 31.8 m shares outstanding as of 31.12.2015, 31.9 m shares outstanding as of 31.12.2014

#### MCEV covered business

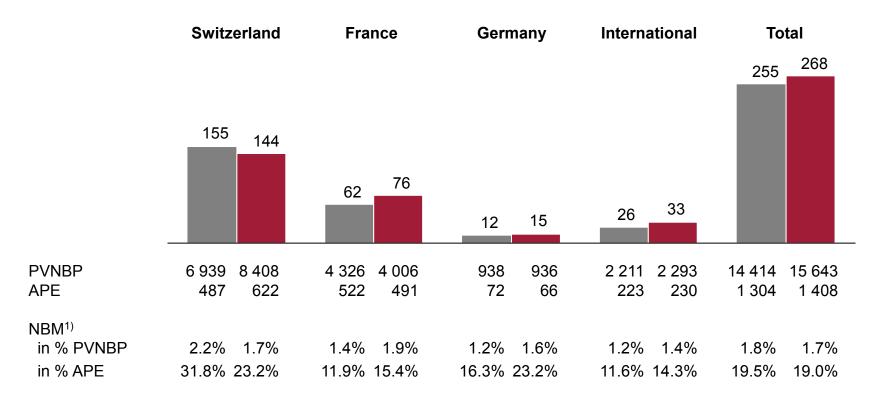
#### CHF million





#### Value of new business

CHF million, MCEV basis







#### Value of new business

CHF million, MCEV basis, as per FY 2015

|  | Switzerland   | France        | Germany       | International | Total         |
|--|---------------|---------------|---------------|---------------|---------------|
| Value of new business  | 144           | 76            | 15            | 33            | 268           |
| New business strain  | -100          | -51           | -6            | -8            | -165          |
| VNB before new business strain                                   | 244           | 127           | 21            | 41            | 433           |
| Annual premiums  | 360           | 285           | 54            | 7             | 706           |
| Single premiums  | 2 622         | 2 056         | 121           | 2 228         | 7 026         |
| Present value of new premiums (PVNBP)                            | 8 408         | 4 006         | 936           | 2 293         | 15 643        |
| Average annual premium multiplier                                | 16.1          | 6.8           | 15.2          | 9.2           | 12.2          |
| New business annual premium equivalent (APE) change from FY 2014 | 622<br>+28%   | 491<br>-6%    | 66<br>-9%     | 230<br>+3%    | 1 408<br>+8%  |
| New business margin (% PVNBP) change from FY 2014 in ppts        | 1.7%<br>-0.5  | 1.9%<br>+0.4  | 1.6%<br>+0.4  | 1.4%<br>+0.3  | 1.7%<br>-0.1  |
| New business margin (% APE) change from FY 2014 in ppts          | 23.2%<br>-8.7 | 15.4%<br>+3.5 | 23.2%<br>+6.9 | 14.3%<br>+2.7 | 19.0%<br>-0.5 |



#### Economic assumptions

MCEV basis, as per FY 2015

| Swap rates | Forward inflation rates |
|------------|-------------------------|
|------------|-------------------------|

| Economy     | 1 year | 2 year | 5 year | 10 year | 15 year | 30 year | Year 1 | Year 2 | Year 5 | Year 10 | Year 15 | Year 30 |
|-------------|--------|--------|--------|---------|---------|---------|--------|--------|--------|---------|---------|---------|
| Switzerland | -0.70% | -0.64% | -0.31% | 0.25%   | 0.56%   | 0.88%   | -0.1%  | -0.1%  | -0.2%  | 0.6%    | 0.8%    | 0.7%    |
| Eurozone    | -0.06% | -0.03% | 0.33%  | 1.00%   | 1.40%   | 1.61%   | 1.2%   | 0.7%   | 0.8%   | 1.6%    | 1.7%    | 1.0%    |
| USA         | 0.85%  | 1.15%  | 1.70%  | 2.16%   | 2.40%   | 2.60%   |        |        |        |         |         |         |

#### Swaption implied volatilities (tenor: 20 years for EUR and USD, 10 years for CHF)

| Economy     | 1 year option | 2 year option | 5 year option | 10 year option | 15 year option | 30 year option |
|-------------|---------------|---------------|---------------|----------------|----------------|----------------|
| Switzerland | 144.0%        | 120.1%        | 89.7%         | 76.0%          | 74.7%          | n.a.           |
| Eurozone    | 42.4%         | 40.5%         | 36.0%         | 34.5%          | 35.5%          | 38.6%          |
| USA         | 29.5%         | 29.1%         | 27.4%         | 24.1%          | 22.1%          | 22.2%          |

#### **Equity option implied volatilities**

| Economy     | Index        | Volatility |  |  |
|-------------|--------------|------------|--|--|
| Switzerland | SMI          | 18.1%      |  |  |
| Eurozone    | EuroStoxx 50 | 21.6%      |  |  |
| USA         | S&P 500      | 26.8%      |  |  |

#### Real estate volatilities

| Volatility |  |  |  |
|------------|--|--|--|
| 8.0%       |  |  |  |
| 13.0%      |  |  |  |
|            |  |  |  |



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### Supplementary information

Profit and loss

Balance sheet

Investments

Market consistent embedded value (MCEV)

Contact details and financial calendar



#### Contact details and financial calendar

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#### Financial calendar

22 March 2016 Annual Report 2015

Annual General Meeting 2016 26 April 2016

Interim Statement Q1 2016 12 May 2016

Half-year Results 2016 11 August 2016

Interim Statement Q3 2016 09 November 2016

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