

# Full-year results 2017 Investor presentation

27 February 2018

# Agenda

**Overview** 

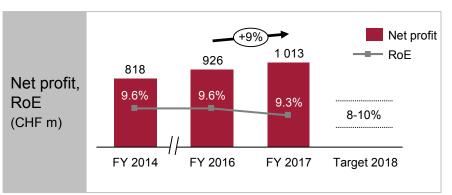
Financial results and strategy update

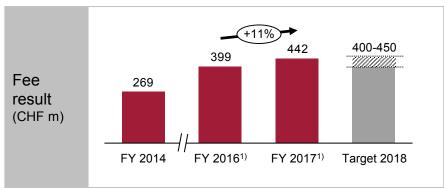
**Patrick Frost** 

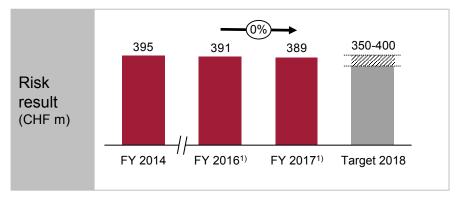
**Thomas Buess** 

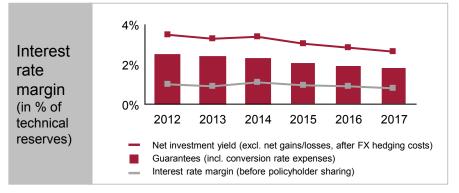


# Swiss Life delivers strong FY 2017 net profit driven by the fee result ...





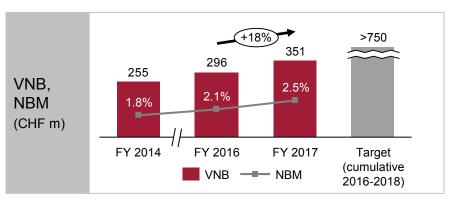


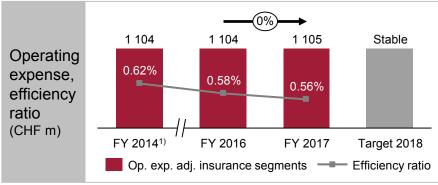




<sup>1)</sup> Adjusted for restructuring charges and FX translation effect

# ... while continuing with its sound capital management



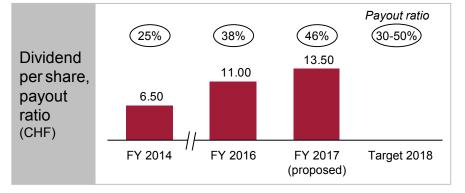


Capitalisation

As of 01.01.2018 (for Swiss Life Group):

SST ratio expected to be above 170% based on internal model approved with conditions

Solvency II ratio expected to be > 200%





<sup>1)</sup> FX adjusted at 2017 exchange rate

# Agenda

Overview

Financial results and strategy update

Patrick Frost

**Thomas Buess** 



### Key figures FY 2017 results

✓ Net profit increased by 9% to CHF 1 013 m

✓ Adjusted profit from operations improved by 5% to CHF 1 475 m

Premiums increased by 6% in local currency to CHF 18.6 bn

Fee and commission income up by 8% in local currency to CHF 1 480 m

✓ Fee result increased to CHF 442 m (FY 16: CHF 399 m)

✓ Risk result decreased to CHF 389 m (FY 16: CHF 391 m)

Resilient direct investment income of CHF 4 285 m at 2.8% (FY 16: CHF 4 307 m at 3.0%)

✓ AuM TPAM up by 24% to CHF 61.4 bn

Value of new business increased to CHF 351 m with NBM of 2.5% (FY 16: CHF 296 m, 2.1%)

**Return on equity**<sup>1)</sup> at 9.3% (FY 16: 9.6%)

SST ratio expected to be above 170% as of 01.01.2018, Solvency II ratio expected to be > 200%

Cash to Holding increased to CHF 625 m (FY 16: CHF 598 m)

Proposed increase of dividend per share by CHF 2.50 to CHF 13.50



<sup>1)</sup> Equity excl. unrealised gains/losses on bonds

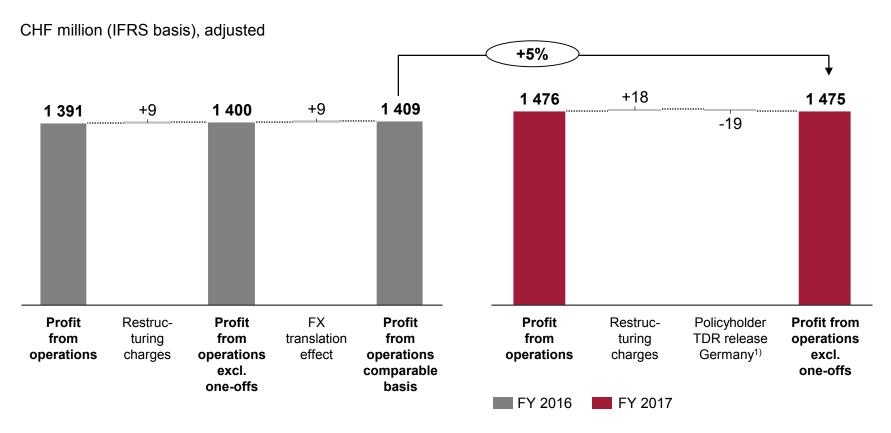
# Selected P&L figures

#### CHF million (IFRS basis)

	FY 2016	FY 2017
Gross written premiums, fees and deposits received	17 366	18 565
Fee and commission income	1 361	1 480
Net investment result insurance portfolio for own risk	4 763	3 804
Net insurance benefits and claims	-14 064	-13 189
Policyholder participation	-1 325	-949
Operating expense	-2 764	-2 842
Profit from operations	1 391	1 476
Borrowing costs	-176	-156
Income tax expense	-289	-308
Net profit	926	1 013
Basic earnings per share (in CHF)	28.92	30.98
Diluted earnings per share (in CHF)	27.27	29.63



# Profit from operations excluding major one-off effects



<sup>1)</sup> Release of policyholder terminal dividend reserve (TDR) to ZZR



### Business review Switzerland

CHF million (IFRS basis, VNB)

	FY 2016	FY 2017	Change	
GWP incl. PHD	9 876	9 290	-6%	<ul> <li>GL: -7% (market -4%); increased share of semiautonomous solutions; IL: -1% (market -2%)</li> <li>Lower single premiums in both GL and IL partly offset by higher periodic premiums in IL; overall market -4%</li> </ul>
Fee and commission income <sup>1)</sup>	233	230	-1%	<ul> <li>Increased revenues from pension consulting business, investment solutions and real estate brokerage offset by lower commissions from sale of third-party products</li> </ul>
Operating expense adjusted	-400	-397	-1%	<ul> <li>Further efficiency gains across the organisation and lower external expenses</li> </ul>
Segment result	810	829	+2%	<ul> <li>Positive development of savings, fee and cost result</li> </ul>
Fee result	12	14	+17%	Fee result enhanced in owned IFA and in pension
Risk result	253	251	-1%	<ul><li>consulting business</li><li>Slightly lower risk result in both GL and IL</li></ul>
Value of new business	154	148	-4%	<ul> <li>Continued margin management with repricings, launch of</li> </ul>
NBM (% PVNBP)	2.3%	3.0%		new products and product discontinuations; focus on capital efficiency led to lower volumes

<sup>1)</sup> Net earned policy fees and commission income



## Business review France

EUR million (IFRS basis, VNB)

	FY 2016	FY 2017	Change	
	1 1 2010	1 1 2017	Change	
GWP incl. PHD	4 134	4 773	+15%	<ul> <li>Life: +25% (market -2%); UL share of 52% (market 28%)</li> <li>Health &amp; protection: +1% (market +5%); individual protection +6% (market +4%)</li> </ul>
Fee and commission income <sup>1)</sup>	221	272	+23%	<ul> <li>Higher UL and banking fees due to strong net inflows and a favourable market environment</li> </ul>
Operating expense adjusted	-298	-298	0%	<ul> <li>Further efficiency gains and strict discipline on recurring costs despite investments in growth and digitalisation</li> </ul>
Segment result	224	235	+5%	<ul> <li>Positive development of fee, savings and risk result</li> </ul>
Fee result	39	60	+55%	<ul> <li>Fee result improvement from UL business and banking</li> <li>Higher risk result in life partly offset by higher loss ratios</li> </ul>
Risk result	90	91	+1%	in health and non-life
Value of new business	88	114	+29%	Higher volumes in life with further increased share of UL
NBM (% PVNBP)	2.1%	2.6%		partly offset by lower volumes in health and protection; improved capital markets

<sup>1)</sup> Net earned policy fees and commission income



# Business review Germany

EUR million (IFRS basis, VNB)

	FY 2016	FY 2017	Change	
GWP incl. PHD	1 183	1 181	0%	<ul> <li>Higher premiums with modern-traditional and disability products fully offset by lower traditional premiums (market 0%)</li> </ul>
Fee and commission income <sup>1)</sup>	347	359	+4%	<ul> <li>Strong contribution from owned IFAs due to increasing number of financial advisors and higher policy fees</li> </ul>
Operating expense adjusted	-197	-197	0%	<ul> <li>Lower external expenses offset by strong new business growth</li> </ul>
Segment result	115	137	+19%	<ul> <li>Segment result includes positive one-off<sup>2)</sup>; higher cost</li> </ul>
Fee result	57	57	+1%	result partly offset by lower savings result excl. one-off
Risk result	28	28	-1%	<ul> <li>Fee result impacted by higher commission expense ratio</li> <li>Increasing disability result offset by lower mortality result</li> </ul>
Value of new business	28	38	+37%	Higher volumes and continued shift to modern-traditional
NBM (% PVNBP)	2.7%	3.1%		and risk products, lower guarantees; improved capital markets

<sup>1)</sup> Net earned policy fees and commission income 2) EUR 17 m one-off due to release of policyholder TDR to ZZR



### **Business review International**

EUR million (IFRS basis, VNB)

	FY 2016	FY 2017	Change	
GWP incl. PHD	1 576	2 403	+53%	<ul> <li>Higher single premiums with private clients; higher single and periodic premiums with corporate clients</li> </ul>
Fee and commission income <sup>1)</sup>	195	202	+3%	<ul> <li>Increased commission income at owned IFAs, partly offset by FX impacts; higher policy fees with private clients</li> </ul>
Operating expense adjusted	-91	-91	0%	Disciplined cost management
Segment result	41	46	+12%	<ul> <li>Positive development of fee, savings and cost result</li> </ul>
Fee result	30	32	+5%	<ul> <li>Improved fee result at owned IFAs due to higher gross margin</li> </ul>
Risk result	6	6	-1%	groot margin
Value of new business	17	22	+27%	Higher volumes at lower margins; lower share of risk
NBM (% PVNBP)	1.2%	1.0%		business

<sup>1)</sup> Net earned policy fees and commission income



# Business review Asset Managers

CHF million (IFRS basis, AuM fair value basis)

	FY 2016	FY 2017	Change	
Commission and other net income <sup>1)</sup>	619	689	+11%	PAM: Increased real estate assets and related management fees
PAM	281	300	+7%	<ul> <li>TPAM: Growing assets under management and</li> </ul>
TPAM <sup>1)</sup>	338	389	+15%	higher other net income
Operating expense adjusted	-317	-353	+11%	<ul> <li>Business growth and higher real estate assets in both PAM and TPAM</li> </ul>
Segment result	243	258	+6%	<ul> <li>PAM: Growth in line with business development</li> </ul>
PAM	173	182	+5%	TPAM: Higher profit contribution despite investments
TPAM	70	76	+8%	in future growth
Net new assets TPAM (NNA)	8 527	7 144		<ul> <li>Strong inflows from bonds, real estate and balanced mandates outweighing money market outflows</li> </ul>
AuM	204 188	223 649	+10%	<ul> <li>PAM: Positive performance and FX translation effect</li> </ul>
PAM	154 625	162 244	+5%	<ul> <li>TPAM: Strong NNA, positive performance and FX translation effect</li> </ul>
TPAM	49 564	61 405	+24%	แลกรเสนอก ยกยอน

<sup>1)</sup> Incl. net income from real estate project development



# Expense development

CHF million (IFRS basis)

	FY 2016	FY 2017	Change
Total operating expense	2 764	2 842	+3%
Commissions and DAC amortisation	-1 282	-1 303	
Operating expense (before FX)	1 482	1 539	+4%
Restructuring costs and one-offs	-40	-41	
Scope changes	-5	-13	
FX translation effect	14		
Operating expense adjusted	1 451	1 485	+2%
of which — Insurance segments	1 104	1 105	0%
<ul><li>Asset Managers</li></ul>	327	360	+10%



### Investment result

CHF million (IFRS basis), insurance portfolio for own risk

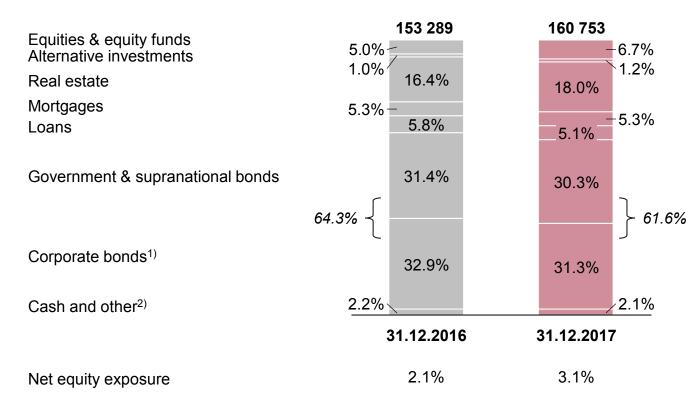
	FY 2016	FY 2017
Direct investment income	4 307	4 285
Direct investment income in %	3.0%	2.8%
Expense	-321	-355
Net capital gains/losses on investments and impairments <sup>1)</sup>	777	-126
Net investment result	4 763	3 804
Net investment result in %	3.3%	2.5%
Changes in unrealised gains/losses on investments	2 624	891
Total investment result	7 387	4 694
Total investment result in %	5.1%	3.1%
Average net investments	144 362	150 791



<sup>1)</sup> Incl. FX gains/losses on hybrid of CHF -184 m in FY 2017 and CHF 31 m in FY 2016

### Investment portfolio

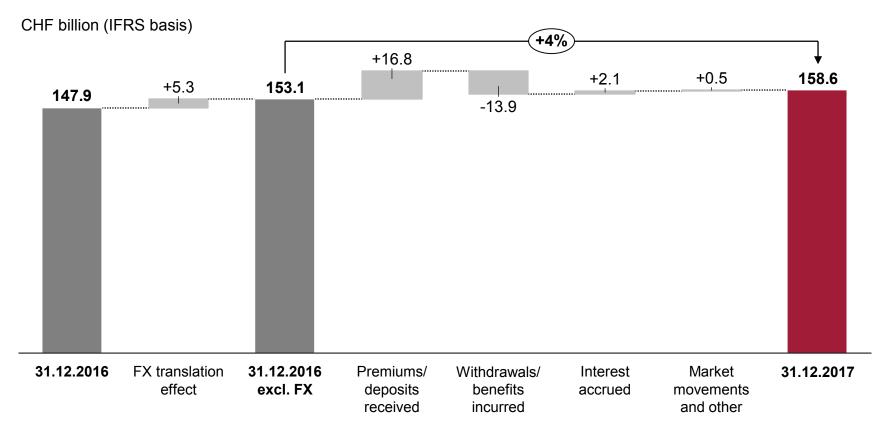
CHF million (fair value basis), insurance portfolio for own risk



<sup>1)</sup> Incl. senior secured loan funds 2) Excl. repo positions of CHF -3 622 m in FY 2017 and CHF -2 970 m in FY 2016



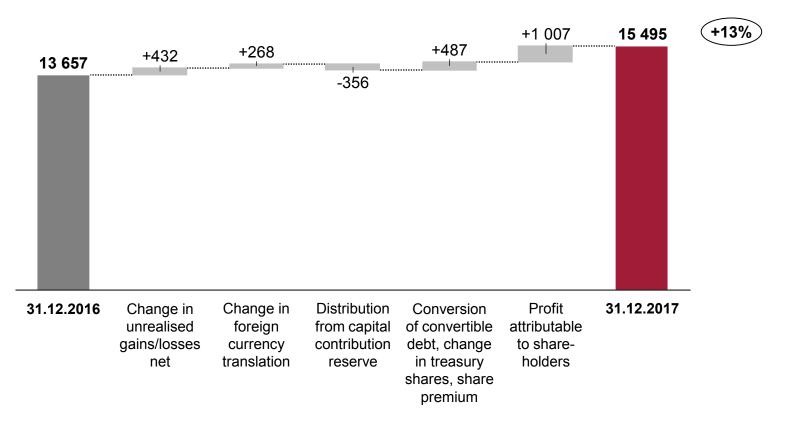
# Insurance reserves excluding policyholder participation liabilities





# Shareholders' equity

CHF million (IFRS basis)





## Key financial targets of Swiss Life 2018

### **Customer centricity and advice**

# Quality of earnings and earnings growth

- Fee result FY 2018: CHF 400-450 m
- Risk result FY 2018: CHF 350-400 m
- Cumulative value of new business (2016-2018):
   CHF 750 m

#### **Operational efficiency**

- Cost savings FY 2018: CHF 100 m
- Stable operating expense<sup>1)</sup>

### Capital, cash and dividend

- to Holding (2016-2018): > CHF 1.5 bn
- Dividend payout ratio: 30-50%

**RoE**<sup>2)</sup> of 8-10%



# Profit by source: Improved fee result

CHF million (IFRS basis)

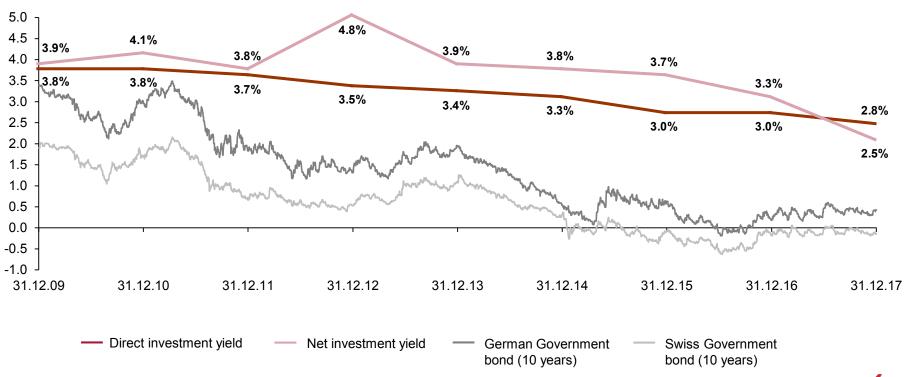
	FY 2016 adjusted <sup>1)</sup>			2017 sted <sup>1)</sup>
Savings result	808	55%	817	53%
Risk result	391	26%	389	25%
Fee result	399	27%	442	29%
Cost result - Thereof admin cost result gross <sup>2)</sup>	-112 119	-8% <i>8%</i>	-106 <i>12</i> 9	-7% 8%
Other	-10	-1%	2	0%
Segment result	1 476	100%	1 544	100%
Unallocated corporate costs	-66		-68	
Profit from operations	1 409		1 475	



<sup>1)</sup> Adjusted as outlined on slide 8 2) Gross = before policyholder participation

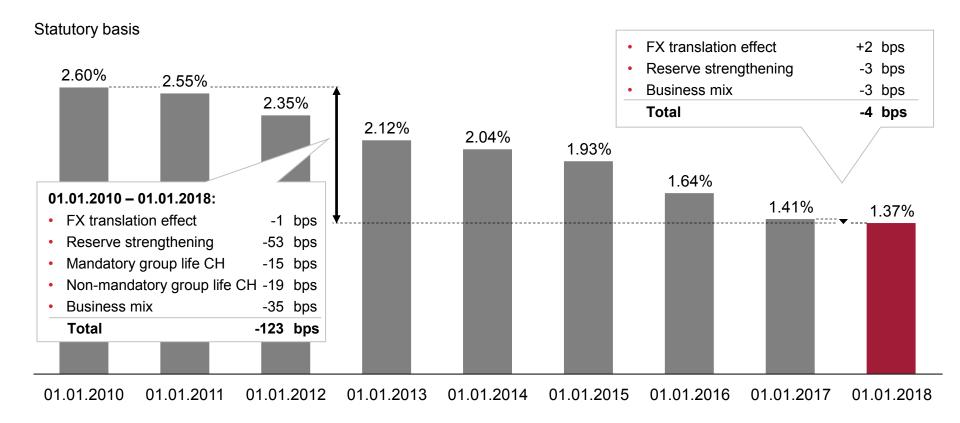
# Continued strong returns in a low interest rate environment

Direct and net investment yield (IFRS basis, in %)





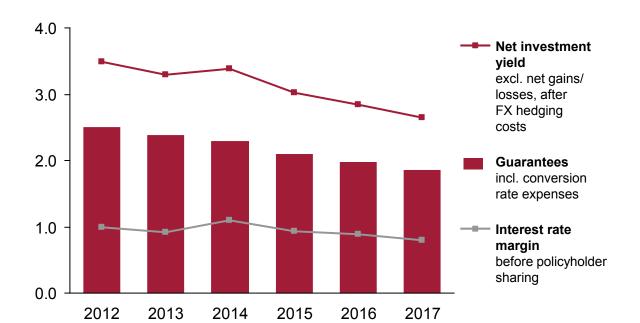
# Average technical interest rate decreased further





# Disciplined ALM has safeguarded the interest rate margin

Aggregated view, IFRS basis, in % of technical reserves



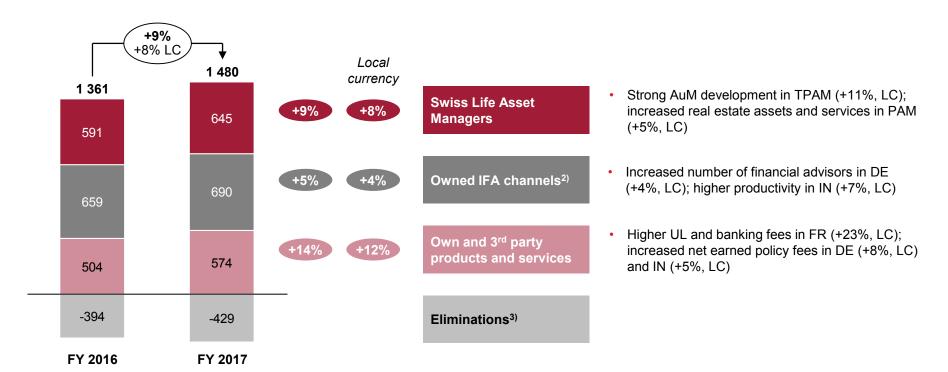
#### Interest rate margin resilient as a result of disciplined ALM

- Long asset duration supports yield
- Narrow duration gap protects interest rate margin
- Reserve strengthening and focus on profitable new business have led to lower guarantees
- Increased FX hedging costs and higher conversion rate expenses slightly reduced margin in 2017



### Higher fee and commission income

Fee and commission income<sup>1)</sup>, CHF million (IFRS basis)



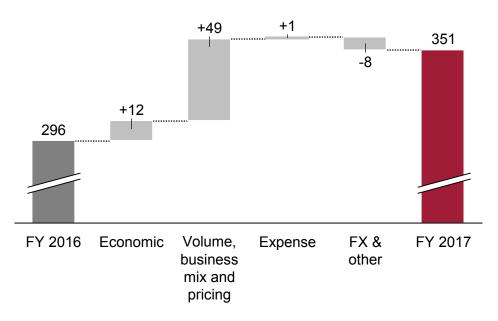


<sup>1)</sup> Net earned policy fees and commission income 2) Swiss Life Select, tecis, Horbach, Proventus, Chase de Vere and Pôle Agami

<sup>3)</sup> Eliminations attributable to Swiss Life Asset Managers' PAM and owned IFAs

### Improved value of new business

#### Value of new business (VNB), CHF million



2.1%	New business margin (in % PVNBP)	2.5%
13 842	PVNBP	13 969
1 209	APE	1 265
24.5%	New business margin (in % APE)	27.7%

#### **Economic variances**

Improved capital market environment with slightly higher interest rates

#### Volume, business mix and pricing variances

Continued margin management efforts pay off

- CH: Active new business steering by comprehensive repricings, launch of new products and product discontinuations, focus on capital efficiency led to lower volumes
- FR: Substantially higher volumes in life with increased UL share, reduced volumes in health
- DE: Strongly increased volumes with continued shift to modern-traditional and risk products, lowered guarantees
- Significantly increased volumes with private clients at slightly lower margins, reduced contribution from risk business

#### **Expense variances**

Continued administration efficiency gains

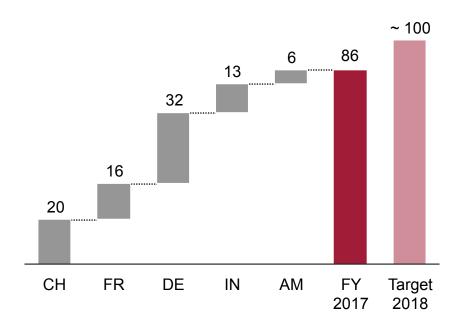
#### FX & other variances

- Update of actuarial parameters and true-ups
- FX translation effects
- Impact of French tax reform



## Implemented cost savings of CHF 86 m

Non-variable cost savings<sup>1)</sup>, gross CHF million (project view), vs. cost base FY 2014



- CH: Optimisation of business processes
- FR: Internalisation of resources. renegotiation of supplier contracts
- DE: Reorganisation of sales and finance departments, internalisation of resources, synergies across locations
- IN: Adapted operating model
- AM: Optimisation of organisation structure
- Restructuring costs of CHF 42 m (CHF 15 m booked in 2017)



## Further improved efficiency ratios

Adjusted operating expense in % of average technical reserves, excl. deferred PHP (IFRS basis) Excluding expense from owned IFAs

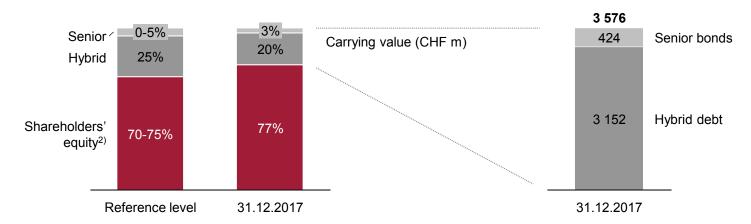
	FY 2014	FY 2015	FY 2016	FY 2017	Change vs. FY 2016
Switzerland	0.46%	0.44%	0.43%	0.42%	-1 bps
France	1.41%	1.34%	1.27%	1.19%	-8 bps
France Life	0.59%	0.57%	0.52%	0.48%	-4 bps
Germany	0.74%	0.71%	0.69%	0.68%	-1 bps
International	0.33%	0.31%	0.31%	0.31%	0 bps
Total Insurance <sup>1)</sup>	0.62%	0.60%	0.58%	0.56%	-2 bps



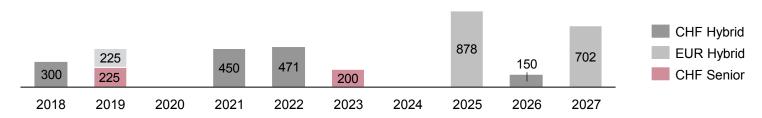
<sup>1)</sup> FX adjusted

### Well-balanced capital structure

#### Capital structure<sup>1)</sup> (IFRS basis)



Maturities (senior) and next optional call dates (hybrid); nominal value, CHF million

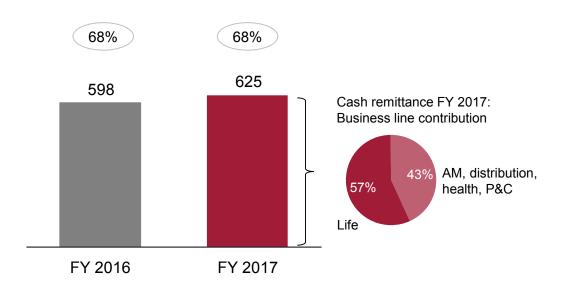


<sup>1)</sup> Financing debt only 2) Excl. unrealised gains/losses on bonds

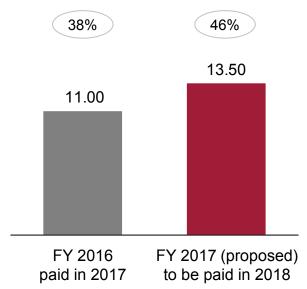


# Increased cash remittance to Holding and dividend to shareholders

Cash remittance to Holding (CHF million, cash remittance in % of previous year's IFRS net profit)



Dividend per share (CHF, payout ratio in % of IFRS net profit)





### Execution of Swiss Life 2018 well on track

#### Swiss Life 2018 financial targets

#### Current assessment

**Quality of** earnings and earnings growth

- Fee result FY 2018: CHF 400-450 m
- Risk result FY 2018: CHF 350-400 m
- Cumulative value of new business (2016-2018): > CHF 750 m

Ahead

On track

Ahead

**Operational** efficiency

- Cost savings FY 2018: CHF 100 m
- Stable operating expense<sup>1)</sup>

On track

On track

Capital, cash and dividend

- Cumulative cash remittance to Holding (2016-2018): > CHF 1.5 bn
- Dividend payout ratio: 30-50%
- **RoE**<sup>2)</sup>: 8-10%

Ahead

On track

On track



<sup>1)</sup> Excl. Asset Managers 2) Equity excl. unrealised gains/losses on bonds



Full-year results 2017
Investor presentation
Supplementary information

# Supplementary information

### **Profit and loss**

Balance sheet

Investments

Value of new business (VNB)

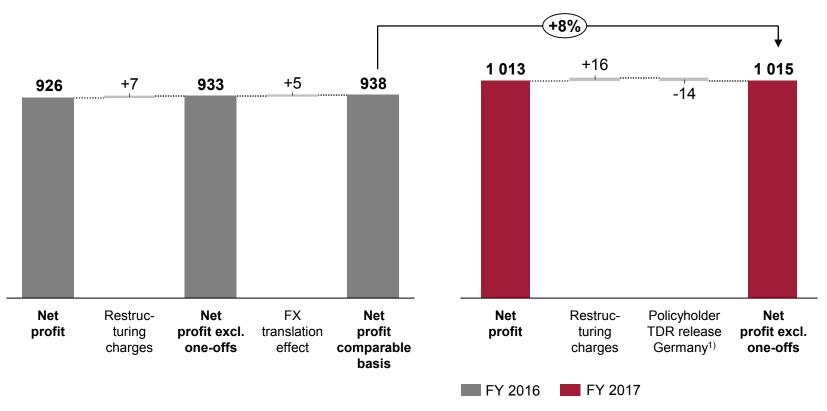
**Abbreviations** 

Contact details and financial calendar



## Net profit excluding major one-off effects

CHF million (IFRS basis, adjusted)

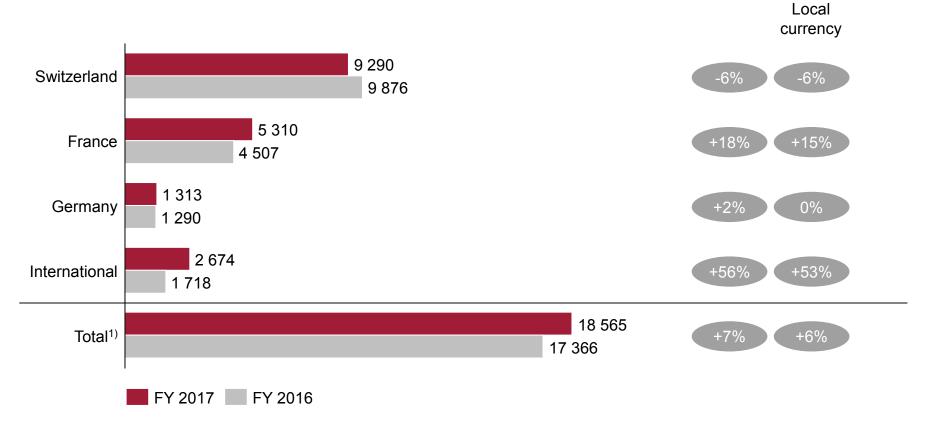


<sup>1)</sup> Release of policyholder terminal dividend reserve (TDR) to ZZR



## Premium development

CHF million (IFRS basis); GWP, fees and deposits

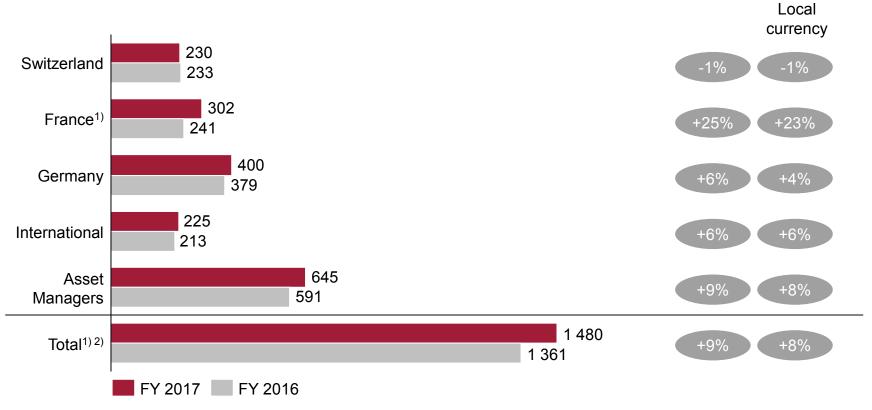


<sup>1)</sup> Total includes Other and intersegment eliminations of CHF -22 m in FY 2017 and CHF -24 m in FY 2016



## Fee and commission income development

CHF million (IFRS basis)



<sup>1)</sup> Incl. banking and Pôle Agami 2) Total includes Other and intersegment eliminations of CHF -321 m in FY 2017 and CHF -296 m in FY 2016



# Switzerland: Premium development

CHF million (IFRS basis)

	FY 2016	FY 2017	Change
Total life GWP incl. PHD	9 876	9 290	-6%
Single premiums	5 312	4 730	-11%
Periodic premiums	4 564	4 560	0%
Group life	8 381	7 815	-7%
Single premiums	4 857	4 302	-11%
Periodic premiums	3 523	3 513	0%
Individual life	1 495	1 475	-1%
Single premiums	455	428	-6%
Periodic premiums	1 040	1 047	+1%



### Switzerland: Statutory distribution ratio in BVG business

CHF million (statutory basis)

	FY 2014	FY 2015	FY 2016	FY 2017
Gross revenue	2 477 100%	2 532 100%	2 188 100%	1 860 100%
Total insurance benefits paid (incl. bonuses)	2 294 <b>92.4</b> %	2 353 <b>92.9%</b>	2 053 <b>93.8%</b>	1 754 <b>94.3</b> %
Operating income BVG business	183	179	135	106
Operating income other group business	22	20	26	20
Operating income total group business	205	199	161	126



### Details of net investment result

CHF million (IFRS basis), insurance portfolio for own risk FY 2017

	Direct investment income	Impair- ments	Gains and losses through income statement			Net investment result
			On underlying	On derivatives	Net	
Bonds	2 781	-28	238	-97	141	2 894
Equities	236	-1	248	-697	-449	-214
Loans	197		157		157	354
Mortgages	161	-1				160
Alternative investments	55	-4	45		45	95
Real estate	834	-3	656		656	1 487
Cash & other	22					22
Total before FX	4 285	-37	1 344	-794	551	4 798
FX hedging costs and gains/losses			-156	-483	-639 <sup>1)</sup>	-639
Total after FX	4 285	-37	1 188	-1 277	-89	4 159
Expense						-355
Net investment result						3 804

Net capital gains/losses on investments of -126



<sup>1)</sup> Incl. FX hedging costs of CHF 632 m in FY 2017 and CHF 548 m in FY 2016

### Profit from operations

CHF million (IFRS basis), segment results (reported vs. adjusted)

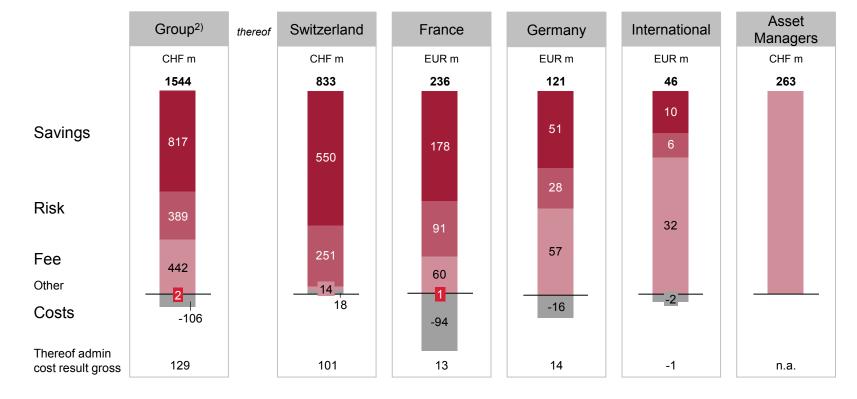
	FY	2016	FY	2017	Chai	nge
Segments	reported	l adjusted <sup>1)</sup>	reported	adjusted <sup>1)</sup>	reported	adjusted
Switzerland	810	812	829	833	+2%	+3%
France	244	249	261	263	+7%	+6%
Germany	125	129	153	134	+22%	+4%
International	45	48	51	51	+14%	+6%
Asset Managers	243	248	258	263	+6%	+6%
Other	-10	-10	-7	1	+29%	n.m.
Unallocated corporate costs	-66	-66	-68	-68	+3%	+3%
Profit from operations	1 391	1 409	1 476	1 475	+6%	+5%



<sup>1)</sup> Adjusted as outlined on slide 8

### Profit by source

FY 2017, based on adjusted segment result<sup>1)</sup>

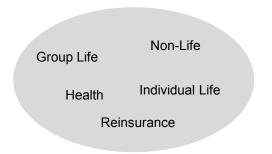


<sup>1)</sup> Adjusted as outlined on slide 8 2) Group incl. other & eliminations, before unallocated corporate costs



### Profit by source: Structure and scope

Savings result	<ul> <li>Income from investments<sup>1)</sup></li> <li>Income from savings premiums</li> <li>Expense related to savings process</li> <li>Technical interest<sup>2)</sup></li> <li>Investment spread</li> <li>Policyholder participation</li> <li>Net savings result</li> </ul>
Risk result (incl. reinsurance)	<ul> <li>+ Income from risk premiums</li> <li>- Expense related to risk<sup>3)</sup></li> <li>= Gross risk result</li> <li>- Policyholder participation</li> <li>= Net risk result</li> </ul>
Cost result	<ul> <li>Income from cost premiums</li> <li>Expense related to costs</li> <li>Gross cost result<sup>4)</sup></li> <li>Policyholder participation</li> <li>Net cost result</li> </ul>
Fee result	<ul> <li>+ Income related to fee business</li> <li>- Expense related to fee business</li> <li>= Fee result</li> </ul>



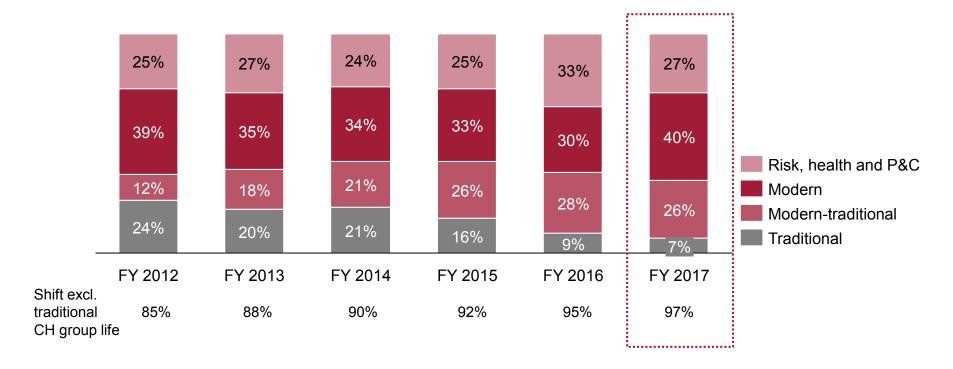


- 1) Income from invested insurance assets (incl. IFRS P&L capital gains & losses and impairments) 2) Interest on insurance liabilities
- 3) Incurred claims incl. change in reserves 4) Acquisition cost result (incl. net DAC effect) plus administration cost result, both before policyholder participation



### New business mix

New business production (NBP)





### Supplementary information

Profit and loss

#### **Balance sheet**

Investments

Value of new business (VNB)

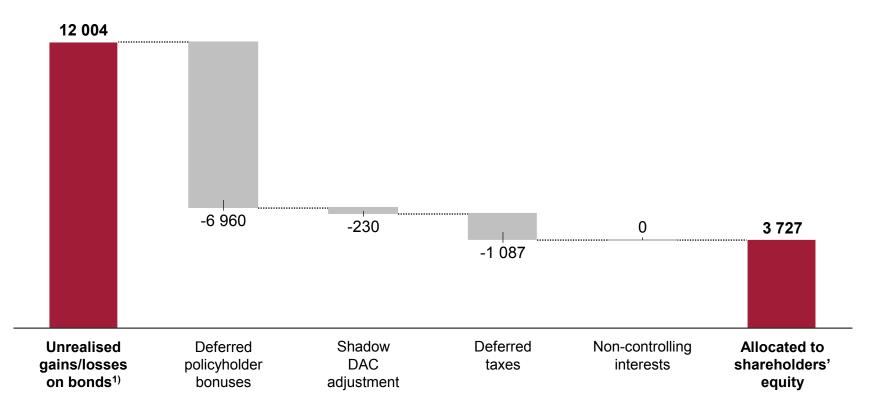
**Abbreviations** 

Contact details and financial calendar



### Allocation of unrealised gains/losses on bonds

CHF million (IFRS basis), as of 31.12.2017



<sup>1)</sup> Including cash flow hedge reserve of CHF 899 m in FY 2017 and CHF 906 m in FY 2016



### Return on equity

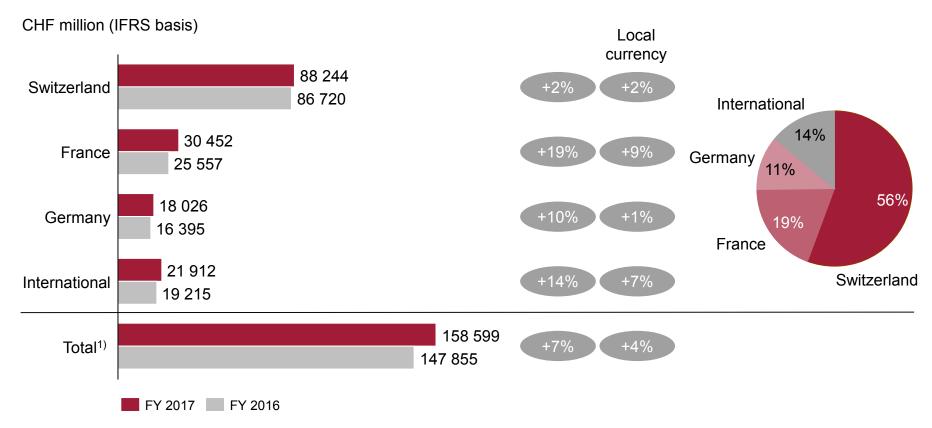
CHF million (IFRS basis)

	FY 2016	FY 2017
Shareholders' equity	13 657	15 495
Unrealised gains/losses on bonds allocated to shareholders' equity	-3 697	-3 727
Adjusted shareholders' equity	9 960	11 767

FY 2017 RoE calculation				
Net profit FY 2017 (shareholder part)	1 007			
Average adjusted shareholders' equity	10 864			
Return on equity	9.3%			



## Insurance reserves excluding policyholder participation liabilities



<sup>1)</sup> Total includes Other and intersegment eliminations of CHF -35 m in FY 2017 and CHF -32 m in FY 2016



### Insurance reserves and borrowings

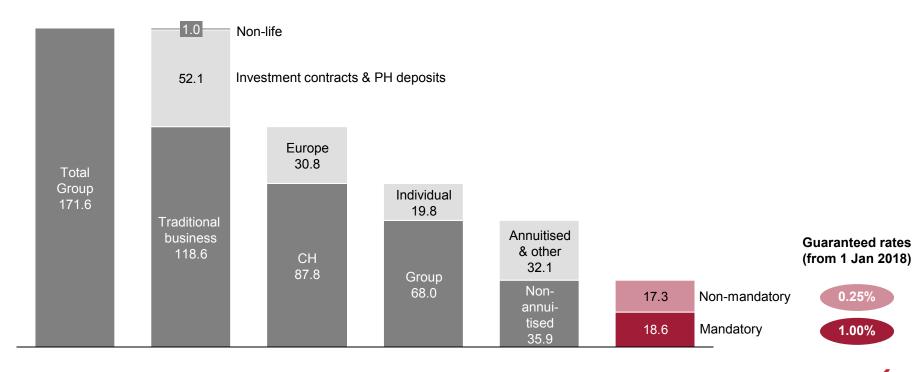
CHF million (IFRS basis)

	31.12.2016	31.12.2017		Local currency
Insurance reserves	159 899	171 649	+7%	+4%
Policyholder participation liabilities	12 043	13 050		+4%
Insurance reserves w/o PHP liabilities	147 855	158 599	+7%	+4%
Insurance liabilities	110 935	116 844		+3%
Investment contracts	14 972	16 626		+4%
Unit-linked contracts	21 948	25 130		+8%
Borrowings	4 524	3 577	-21%	



### Swiss Life Group reserves subject to BVG minimum interest rates

CHF billion (IFRS basis) Breakdown of insurance reserves (incl. unit-linked) as of 31.12.2017





### Average technical interest rate

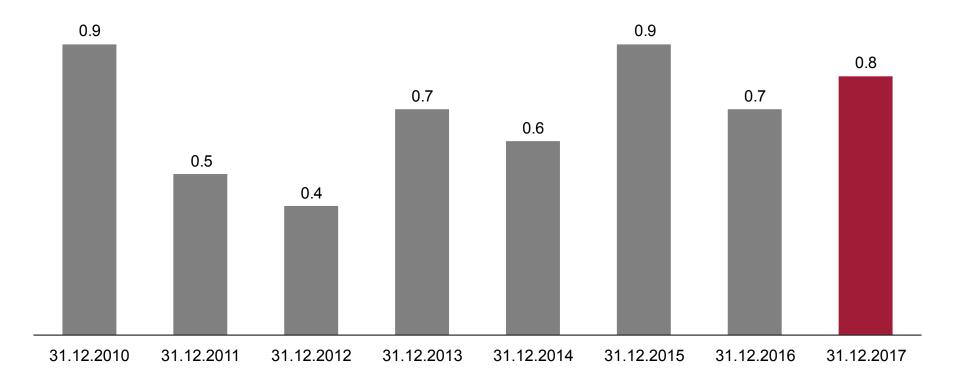
CHF / EUR / USD / GBP million (statutory basis), as of 01.01.2018

	CHF	EUR	USD	GBP
Total reserves	84 688	30 797	160	12
Average technical interest rate	1.03%	2.16%	2.18%	2.38%

Overall: 1.37% (01.01.2017: 1.41%)



### Total weighted duration gap





### Supplementary information

Profit and loss

Balance sheet

#### **Investments**

Value of new business (VNB)

**Abbreviations** 

Contact details and financial calendar



### Business review Asset Managers: Change analysis of assets under management

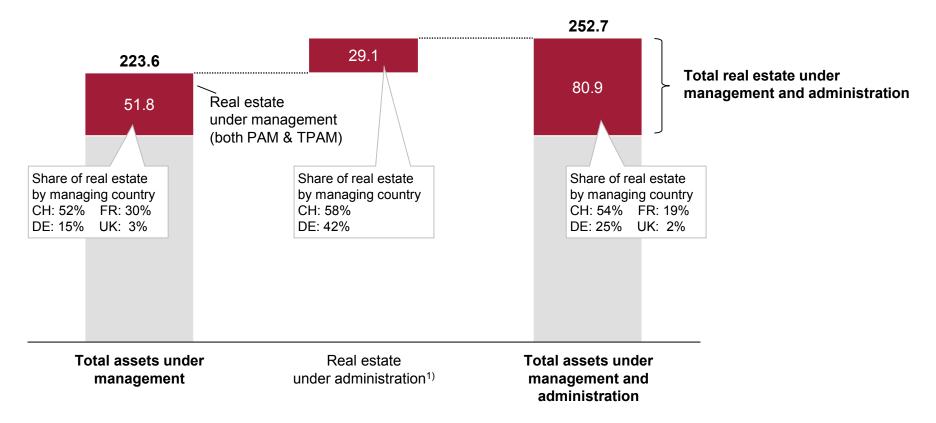
CHF billion (fair value basis)

Assets under management	FY 2016	FY 2017	Change (bn)
Total beginning of period	185.3	204.2	+18.9
Net new assets (NNA) PAM TPAM	1.1 8.5	-0.8 7.1	
Market performance	8.8	6.7	
FX translation effects	-0.8	6.4	
Scope changes	1.3	-	
Total end of period	204.2	223.6	+19.4
PAM	154.6	162.2	+7.6
TPAM	49.6	61.4	+11.8
<ul> <li>Collective investments</li> </ul>	40.6	51.6	
<ul> <li>Institutional mandates</li> </ul>	9.0	9.8	
Double counts	13.8	16.7	



### Assets under management and administration

CHF billion, as of 31.12.2017



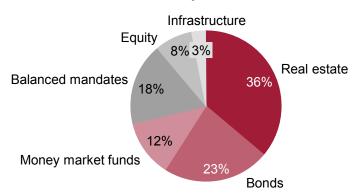
<sup>1)</sup> Not included in Swiss Life AuM definition



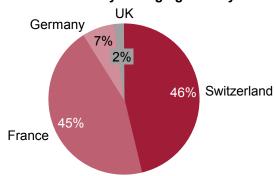
### TPAM: AuM and NNA

**TPAM AuM**: CHF 61.4 bn as of 31.12.2017 (fair value basis)

#### Breakdown by asset class

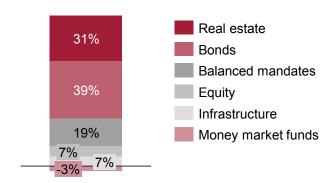


#### Breakdown by managing country

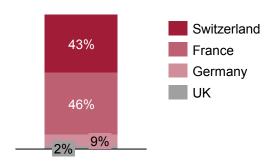


**TPAM NNA**: CHF 7.1 bn as of 31.12.2017 (fair value basis)

#### Breakdown by asset class



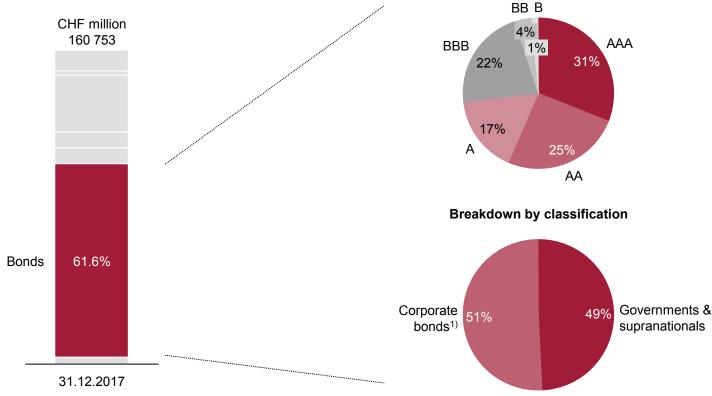
#### Breakdown by managing country





### Bond portfolio: Ratings and classification

Insurance portfolio for own risk (fair value basis)

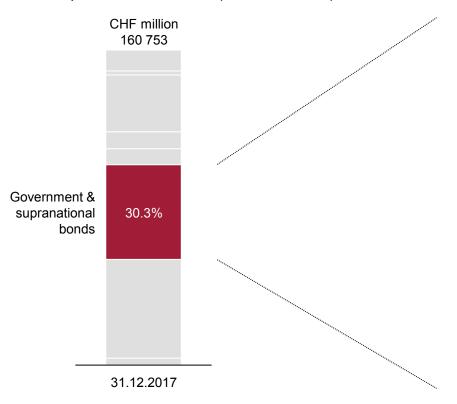


Breakdown by rating

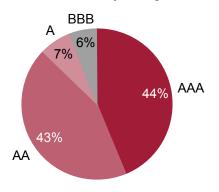


### Government & supranational bonds: Ratings and currency

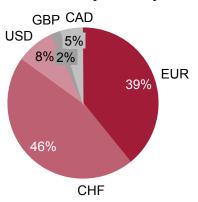
Insurance portfolio for own risk (fair value basis)



#### Breakdown by rating



#### Breakdown by currency





### Government & supranational bonds: Country split

Government and supranational bond portfolio (fair value basis), as of 31.12.2017, 30.3% of insurance portfolio for own risk (CHF 48.7 bn)

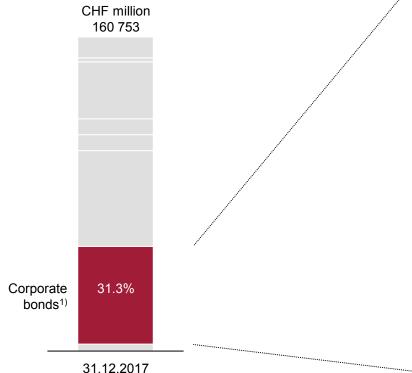
#### % of total government and supranational bond portfolio

•	•
Switzerland	34%
France	13%
Netherlands	7%
Belgium	6%
Germany	5%
Supranationals	5%
Other	13%
Europe	83%
Canada	6%
USA	3%
Supranationals	2%
Other	6%
Rest of the world	17%
Total	100%



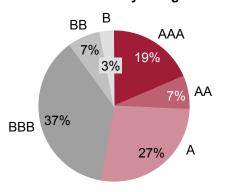
### Corporate bond portfolio: Ratings and currency

Insurance portfolio for own risk (fair value basis)

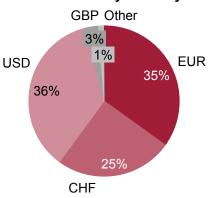


1) Including senior secured loan funds

#### Breakdown by rating



#### Breakdown by currency





### Corporate bond portfolio: Industry split

Corporate bond portfolio<sup>1)</sup> (fair value basis), as of 31.12.2017, 31.3% of insurance portfolio for own risk (CHF 50.3 bn)

# Breakdown by industry % of total corporate bond portfolio Banks 35%

Total	100%
Other	9%
Material	4%
Health	4%
Consumer discretionary	7%
Communication	6%
Energy	6%
Consumer non-cyclical	8%
Industrial	7%
Utilities	9%
Other financials	5%
Banks	35%

#### **BBB** 23% AAA 24% 8% AA Breakdown by structure Subordinated bonds Thereof in % of total banks: 19% • Lower Tier 2 17% Upper Tier 2 Tier 1 1% Covered 49% bonds Senior 32% bonds

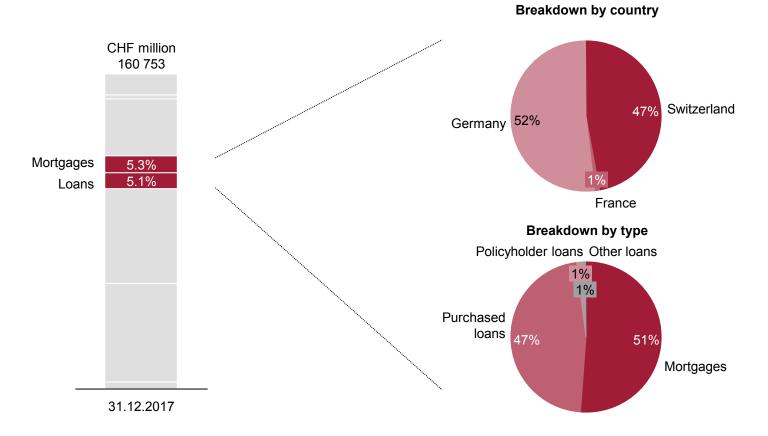
Breakdown by rating



<sup>1)</sup> Including senior secured loan funds

### Loan and mortgage portfolio

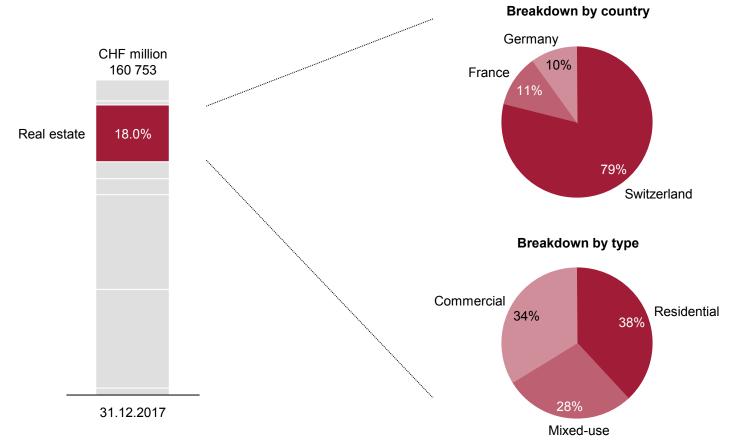
Insurance portfolio for own risk (fair value basis)





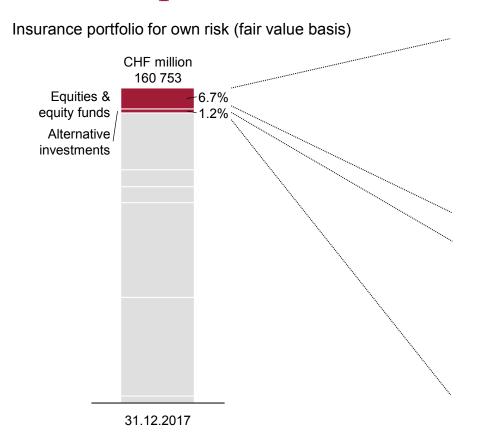
### Real estate portfolio

Insurance portfolio for own risk (fair value basis)

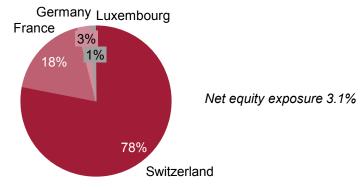




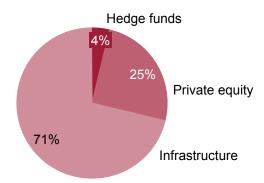
### Equities and alternative investments: Gross exposure



#### Breakdown by country



#### Breakdown by investment type





### Forex and interest rates

#### Foreign currency exchange rates

	31.12.16	30.06.17	31.12.17
EUR	1.0728	1.0946	1.1704
GBP	1.2557	1.2475	1.3167
USD	1.0172	0.9591	0.9736

01.01. – 31.12.16	01.01. – 31.12.17
1.0904	1.1124
1.3353	1.2688
0.9852	0.9847

#### Interest rates (10-year government bond)

	31.12.16	30.06.17	31.12.17
CHF	-0.187	-0.023	-0.149
EUR	0.208	0.466	0.427
GBP	1.239	1.257	1.190
USD	2.444	2.304	2.405



### Supplementary information

Profit and loss

Balance sheet

Investments

Value of new business (VNB)

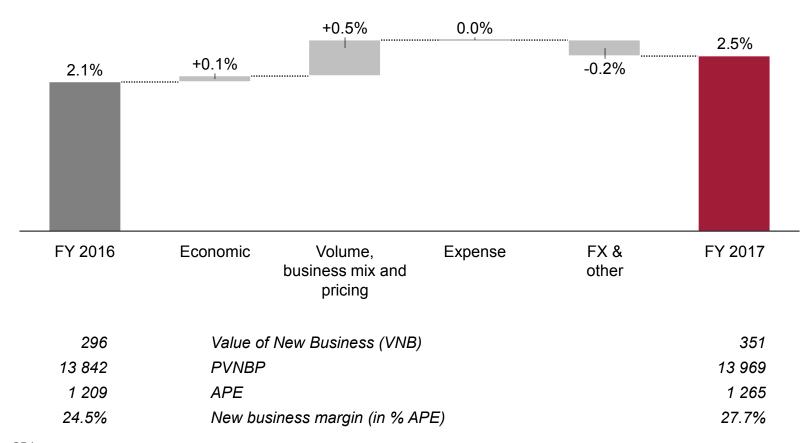
**Abbreviations** 

Contact details and financial calendar



### New business margin

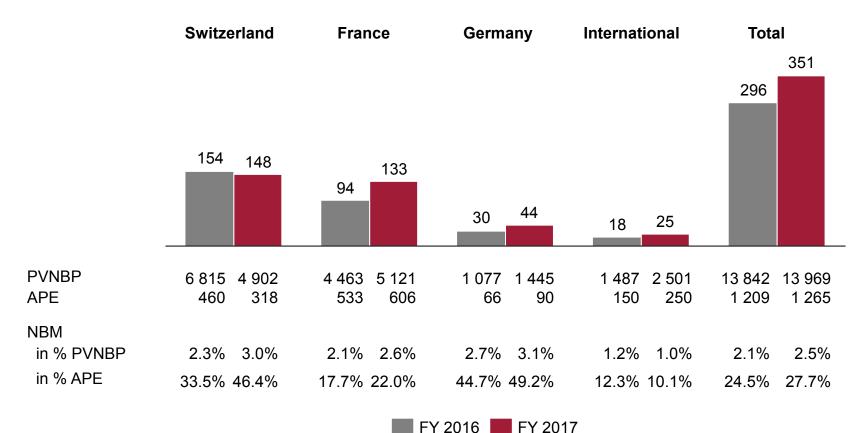
New business margin (in % PVNBP)





### Value of new business per segment

CHF million (MCEV basis)





### Value of new business

CHF million (MCEV basis), as per FY 2017

	Switzerland	France	Germany	International	Total
Value of new business	148	133	44	25	351
New business strain	-73	-72	-3	-8	-156
VNB before new business strain	221	205	47	34	507
Annual premiums	232	339	85	4	659
Single premiums	868	2 663	54	2 469	6 054
Present value of new premiums (PVNBP)	4 902	5 121	1 445	2 501	13 969
Average annual premium multiplier	17.4	7.2	16.4	9.0	12.0
New business annual premium equivalent (APE) change from FY 2016	318 -31%	606 +14%	90 +36%	250 +67%	1 265 +5%
New business margin (in % PVNBP) change from FY 2016 in ppts	3.0% +0.8	2.6% +0.5	3.1% +0.3	1.0% -0.2	2.5% +0.4
New business margin (in % APE) change from FY 2016 in ppts	46.4% +13.0	22.0% +4.3	49.2% +4.5	10.1% -2.1	27.7% +3.2



### Supplementary information

Profit and loss

Balance sheet

Investments

Value of new business (VNB)

#### **Abbreviations**

Contact details and financial calendar



### Abbreviations

AM	Business division Asset Managers	IN	Business division International
APE	Annual premium equivalent	m	Million
AuM	Assets under management	MCEV	Market consistent embedded value
bn	Billion	NBM	New business margin
bps	Basis points	NBP	New business production
BVG	Swiss federal law on occupational retirement,	n.a.	Not available/applicable
	survivors' and disability pension plans		
CAD	Canadian dollar	n.m.	Not mentioned
CH	Business division Switzerland	NNA	Net new assets
CHF	Swiss francs	PAM	Proprietary insurance asset management
DAC	Deferred acquisition costs	P&C	Property and casualty
DE	Business division Germany	P&L	Profit and loss
EUR	Euro	PHD	Policyholder deposits
FINMA	Swiss financial market supervisory authority	PHP	Policyholder participation
FR	Business division France	PVNBP	Present value of new business premiums
FX	Foreign exchange	RoE	Return on equity
FY	Full-year	TDR	Terminal dividend reserve
GBP	British pound	TPAM	Third-party asset management
GL	Group life	SST	Swiss Solvency Test
GWP	Gross written premiums	UK	United Kingdom
HY	Half-year	UL	Unit-linked
IFA	Independent financial advisor	USD	US Dollar
IFRS	International Financial Reporting Standard	VNB	Value of new business
IL	Individual life	ZZR	Zinszusatzreserve (Additional interest reserve)

Segment Other: Includes Swiss Life Holding and finance / service companies

Owned IFAs: Includes Swiss Life Select, tecis, Horbach, Proventus, Chase de Vere and Pôle Agami



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### Supplementary information

Profit and loss

Balance sheet

Investments

Value of new business (VNB)

**Abbreviations** 

Contact details and financial calendar



### Contact details and financial calendar

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#### Financial calendar

Annual General Meeting 2018

Interim Statement Q1 2018

Half-year Results 2018

Interim Statement Q3 2018

24 April 2018

08 May 2018

14 August 2018

7 November 2018

Investor Day 2018 29 November 2018

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